**Delivery is in 3 stages. You may deliver all or part of the 3 stages, funding is per stage. If you complete all three parts of the DMS referral the service fee is £35**

**Stage One**

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| --- | --- | --- |
| **A discharge referral is received by pharmacy**  **Fee £12**  **Time- Within 72 hrs (3 working days**  **Who? – Pharmacist/ Pharmacy technician (except a- pharmacist only)** | **PROCESS** | R |
| Check clinical information and actions. Details of what to look for are outlined in the DMS toolkit â |  |
| Compare the discharge medicines to pre-admission medicines- Are there any changes? |  |
| Where necessary, raise any issues identified with the hospital or GP surgery |  |
| Make appropriate notes on the PMR or other appropriate record to conduct Stages 2 and 3, when the first prescription is received or at first contact with the patient/carer |  |
| Check any outstanding prescriptions awaiting collection- Are they still appropriate? If eRD the GP surgery may need to cancel and issue new eRD scripts |  |

**Stage Two**

|  |  |  |
| --- | --- | --- |
| **The first prescription is received by the pharmacy following discharge**  **Fee £11**  **Time- One week to one-month post-discharge**  **Who? - Pharmacist/ Pharmacy technician** | **PROCESS** | R |
| Check medicines prescribed post-discharge take account of the changes made |  |
| Any discrepancies, resolve them with the GP practice. The GP practice may want to provide a Structured Medication Review |  |
| Make appropriate notes on the patient PMR or other appropriate record |  |

**Stage Three**

|  |  |  |
| --- | --- | --- |
| Check of the patient’s understanding of their new medicines’ regimen  Fee £12  Time- When the first post-discharge prescription is received  Who? – Pharmacist/ Pharmacy technician | **PROCESS** | R |
| Check their (patient or carer) understanding of what medicines they should now be taking/using, when they should be taking/using and any other relevant advice to support medicines taking/use |  |
| This confidential discussion can be provided either in consultation room or by telephone/ video consultation |  |
| Information that would be of value to the GP practice or PCN pharmacist should be communicated securely |  |
| Offer to dispose of any medicines that are no longer required, to avoid potential confusion and prevent an adverse event |  |
| Make appropriate notes on the PMR and/or other appropriate record |  |
| Where appropriate, other services can also be provided e.g., New Medicine Service |  |