

Domain 1: Medicine Safety and Optimization.

Palliative and End of Life Care.

Actions required for this domain to be completed is as below...

- Contractors who are not stockholders of these 16 palliative and end of life critical medicines are not required to update NHS Profile Manager but can still claim for this domain if they can support access to these medicines by completing an action plan.
- By the end of 31 March 2024, all contractors, whether they do or do not routinely stock the 16 critical medicines, must have an action plan in place to use when they do not have the required stock of the 16 critical medicines or parenteral haloperidol available for a patient.
- This must include collated information from pharmacies in their area to be able to aid a patient, relative/carer in obtaining medication as swiftly as possible by redirecting them to the nearest open community pharmacy that stocks the 16 critical end of life medicines and/or parenteral haloperidol.

Contractors who routinely hold the 16 palliative and end of life critical medicines listed and can support local access to parenteral haloperidol must:

- As soon as possible after 1 June 2023 and by the end of 31 March 2024, have updated NHS Profile Manager to show they are a 'Pharmacy palliative care medication stockholder', by clicking [here](#) and following the steps provided.
- If NHS Profile Manager is updated centrally by head office, it will need to be confirmed that this will be done by the end of 31 March 2024.
- Contractors with profiles that cannot currently be updated via NHS Profile Manager may still claim for this domain and update the Directory of Services (DoS) profile via contacting their Regional DoS lead. Click on this link to find your regional DoS lead; [How to contact your regional DoS team - NHS Service Finder](#)

The 16 critical medicines for palliative and end of life care are:

- Cyclizine solution for injection ampoules 50mg/1ml
- Cyclizine tablets 50mg
- Dexamethasone solution for injection ampoules 3.3mg/1ml
- Dexamethasone tablets 2mg
- Haloperidol tablets 500mcg
- Hyoscine butylbromide solution for injection 20mg/1ml
- Levomepromazine solution for injection ampoules 25mg/1ml
- Metoclopramide solution for injection ampoules 10mg/2ml
- Midazolam solution for injection ampoules 10mg/2ml
- Morphine sulfate oral solution 10mg/5ml 12
- Morphine sulfate solution for injection ampoules 10mg/1ml
- Morphine sulfate solution for injection ampoules 30mg/1ml
- Oxycodone solution for injection ampoules 10mg/1ml
- Oxycodone oral solution sugar free 5mg/5ml
- Sodium chloride 0.9% solution for injection ampoules 10ml
- Water for injections 10ml

Below is the list of pharmacies in Kent and Medway providing the Palliative Care Services

PHARMACY NAME	ADDRESS	POST CODE	CONTACT NUMBER
Kings Pharmacy	22a Kitchener Avenue, Gravesend	DA12 5HY	01474 359559
Asda Pharmacy	Station Road, Greenhithe	DA9 9BT	01322 374110
West Hill Pharmacy	68-70 West Hill, Dartford	DA1 2EU	01322 311753
Paydens Pharmacy	2 The Row, New Ash Green, Dartford	DA3 8JB	01474 873811
Swalecliffe Pharmacy	5-7 St Johns Road, Whitstable	CT5 2QT	01227 792342
Park Pharmacy	102 Kings Road, Herne Bay	CT6 5RE	01227 374054
Guildhall Pharmacy	110 Guildhall Street, Folkestone	CT20 1ES	01303 259414
Central Pharmacy	142 Northdown Road, Margate	CT9 2QN	01843 298440
Courts Pharmacy	156-162 Grange Road, Ramsgate	CT11 9PR	01843 592920
McArdle Pharmacy	41 Canterbury Road, Folkestone	CT19 5NJ	01303 251511

Newton Place Pharmacy	Newton Place Surgery, Newton Road, Faversham	ME13 8FH	01795 597509
Paydens Pharmacy	60 High Street, Tenterden	TN30 6AU	01580 762730
Asda Pharmacy	Bouviere Place Shopping Centre, 19 Alexandra Gardens, Folkestone	CT20 1AU	01303 213000
White Cliffs Pharmacy	141 Folkestone Road, Dover	CT17 9SG	01304 240500
Asda Pharmacy	Sturry Road, Canterbury	CT1 1DG	01227 378890
New Romney Pharmacy	49 High Street, New Romney	TN28 8AH	01797 458001
Karsons Pharmacy	69-71 City Way, Rochester	ME1 2BA	01634 405700
Paydens Pharmacy	139 New Road, Chatham	ME4 4PT	01634 404142
Sturdee Avenue Pharmacy	46 Sturdee Avenue, Gillingham	ME7 2HN	01634 851616
Morrisons Pharmacy	Neighbourhood Centre, Princes Park, Walderslade	ME5 7PQ	01634 684964
Sheppey Hospital Pharmacy	Sheppey Hospital, Plover Road, Minster Sheppey	ME12 3LT	01795 875541
Hawkhurst Pharmacy	1 The Colonnade, Hawkhurst	TN18 4ES	01580 753222
Imperial Pharmacy	4 The Pantiles, Tunbridge Wells	TN2 5TN	01892 525630
East Street Pharmacy	Warders Medical Centre, East Street, Tonbridge	TN9 1LA	01732 770055
Saxon Warrior Pharmacy	The Square, Lenham	ME17 2PG	01622 858287
Paydens	2 High Street, Rusthall, Tunbridge Wells	TN4 8RN	01892 521255
Paydens Pharmacy	12 - 14 Martin Square, Larkfield, Maidstone	ME20 6QJ	01732 843203
Medipharmacy	13A Tonbridge Road, Maidstone	ME16 8RL	01622 750785
Thompson Pharmacy	1a Riding Lane, Hildenborough	TN11 9HX	01732 833433