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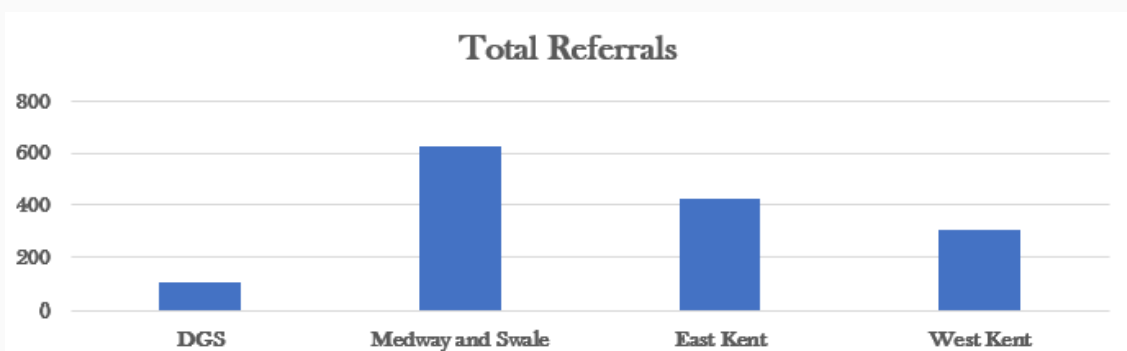
## Community Pharmacy Kent Commissioned Services Newsletter Volume 1

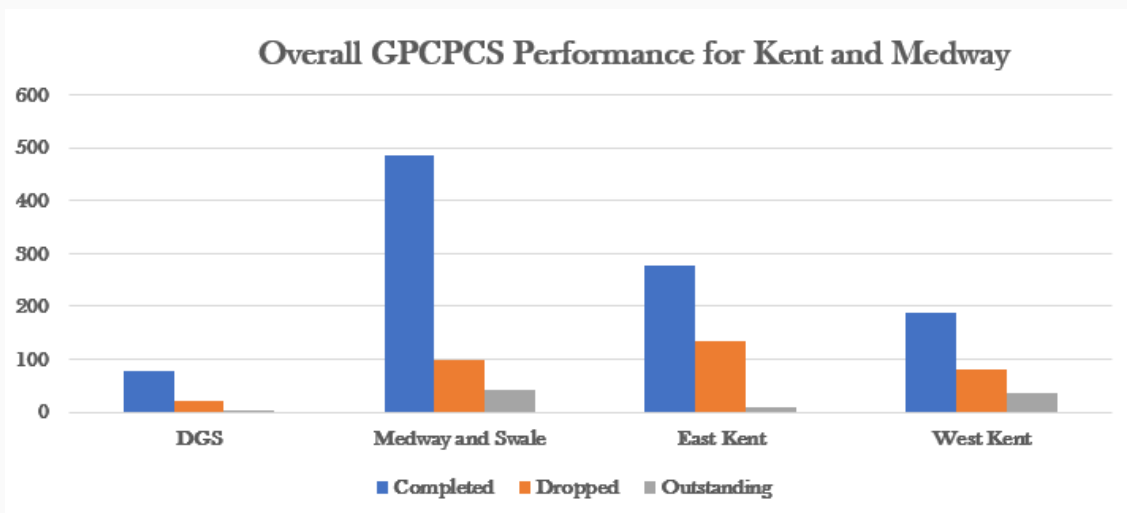
13th October 2023

Week 40

Welcome to our first bimonthly Services Newsletter for Kent and Medway. We would like to say a massive thank you to all the contractors and staff across the county for the hard work and support you provide to all our patients. This newsletter is aimed at maximising and increasing the uptake of services available to you and keep you up to date with important services information.

### GPCPCS Update:





HCP	Completed	Dropped	Outstanding	Accepted	Total
DGS	79	20	4	1	104
Medway and Swale	485	97	41	2	625
East Kent	278	134	8	2	422
West Kent	187	82	35	0	304
<b>Total</b>	<b>1029</b>	<b>333</b>	<b>88</b>	<b>5</b>	<b>1455</b>

#### Key highlights:

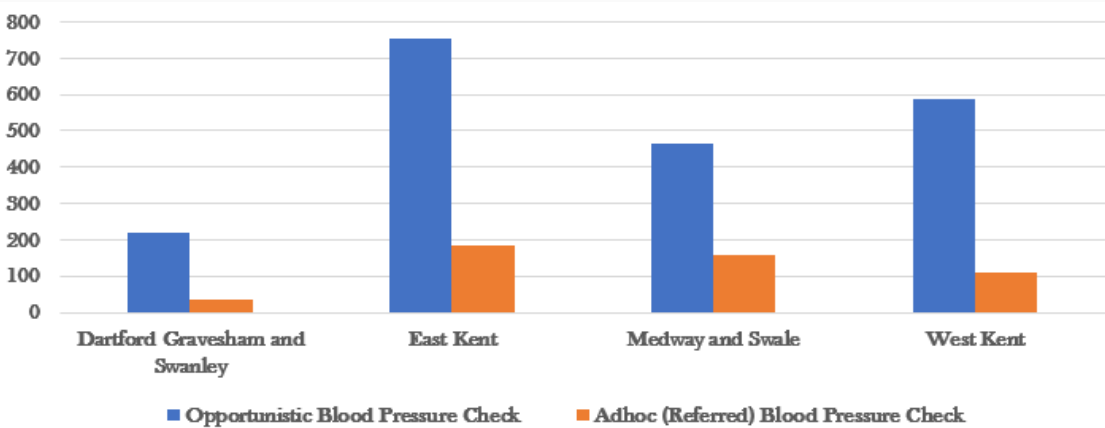
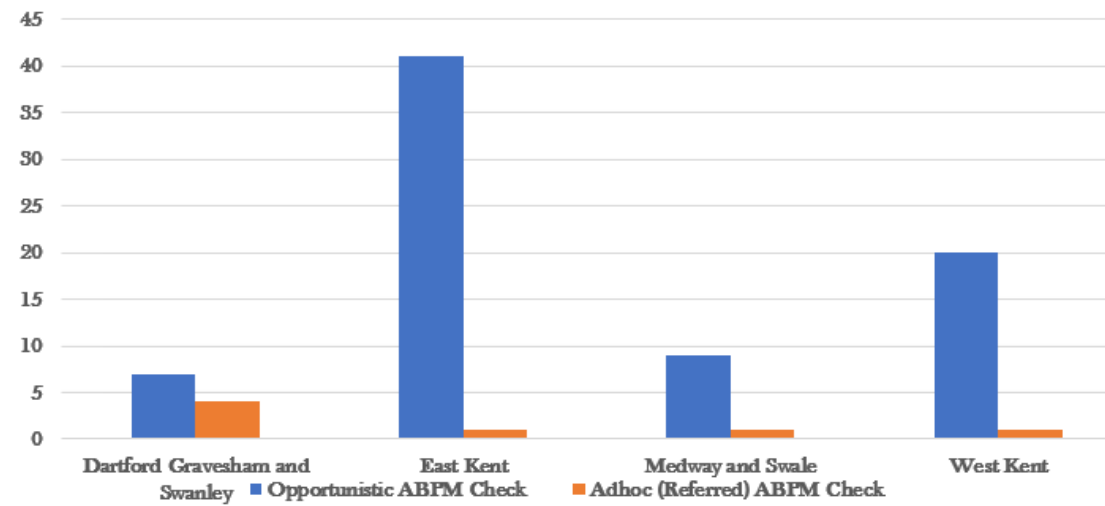
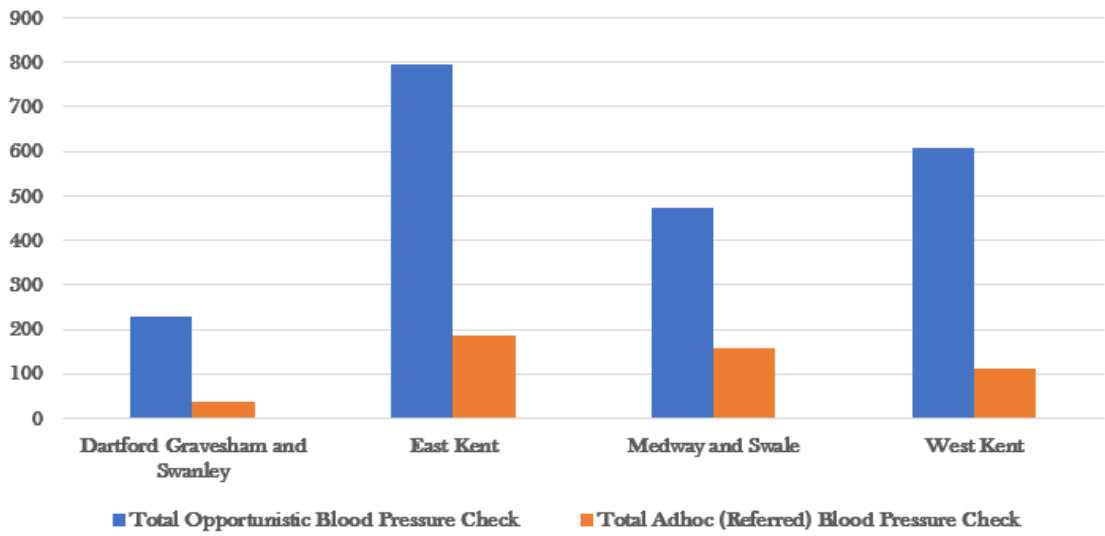
- 1455 GPCPCS referrals in September (a drop from 1649 in August).
- Main reason for dropped referrals was the patient not being contactable, followed by patients not attending the pharmacy for follow up consultation.

#### Best practice for GPCPCS:

- Ensure you check PharmOutcomes at least twice a day to ensure all outstanding referrals are actioned within a timely manner.
- Make every reasonable attempt to contact the patient before deciding as to whether you want to close the referral or drop the referral.
- After you have fully completed a consultation, please mark the referrals as complete as you can then claim for payment (a dropped referral will not be paid).
- Ensure there are procedures in place to handover to locums.

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#### Hypertension Case Finding Service Update:



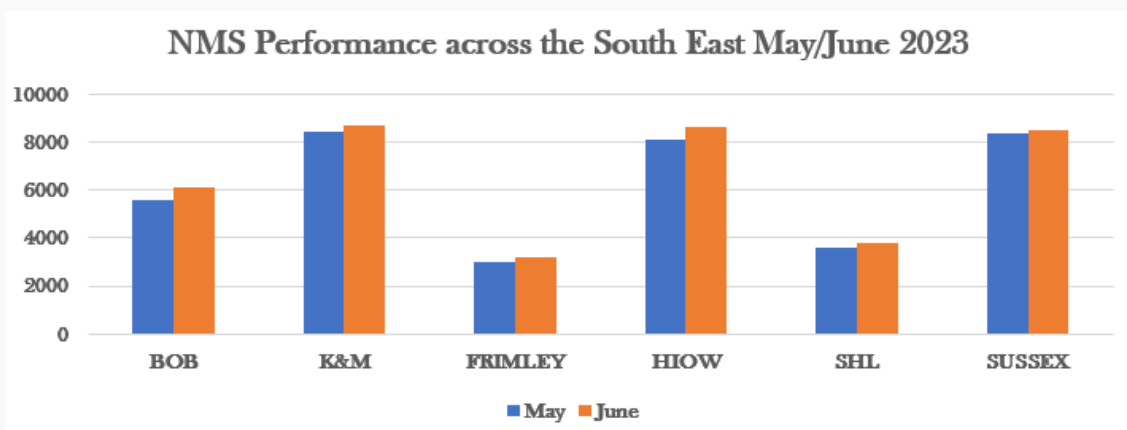
**Key highlights:**

- In July East Kent carried out 796 opportunistic blood pressure checks and 187 adhoc blood pressure measurements. West Kent completed 609 opportunistic blood pressure checks and 112 adhoc blood pressure measurements. Medway and Swale carried out 473 opportunistic blood pressure checks and 157 adhoc blood pressure measurements. DGS carried out 227 opportunistic blood pressure checks and 38 ad hoc blood pressure measurements.
- Overall, in Kent and Medway, we have a reduction in the total opportunistic blood pressure measurement (2105 vs 2203) however we have an increment in the total adhoc blood pressure check (494 vs 469).

### Best practice for Hypertension Case Finding:

- Ensure that you check PharmOutcomes at least twice a day to ensure all referrals are actioned within the timely manner.
- Ensure you submit your Blood pressure measurement for the month via MYS before the deadline.
- Ensure your Ambulatory Blood Pressure Monitor (ABPM) machine is insured. (this service might be available from NPA or Avicienna).
- ABPM agreement form is available [here](#) to complete with patient.
- Inform the LPC office or your PCN lead if you don't have the capacity to take referrals from the GP practices.

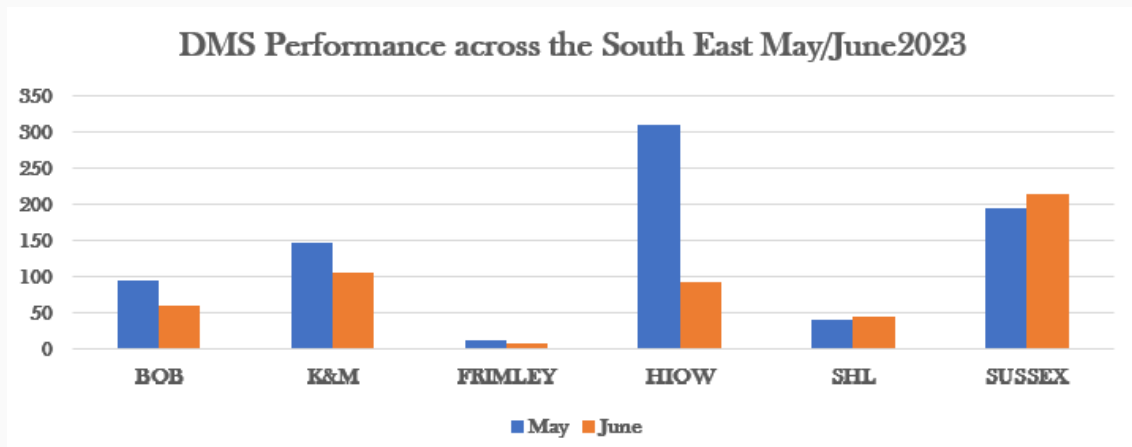
### Hypertension Case Finding Service Update:



Across the Southeast there is a slight increase in NMS performance, please ensure you are managing your workload and supporting patients in the best way possible to manage their medicines. For more information and FAQs on NMS click [here](#).

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### Discharge Medicines Service (DMS) Update:



Kent LPC now have a DMS project lead, Priya Mattu, in place who is working with acute trust to increase referral into community pharmacy. To learn more about this service click [here](#).

Priya's email address is [Priya.mattu@kentlpc.org.uk](mailto:Priya.mattu@kentlpc.org.uk).

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### Supervised Consumption Update:

For CGL contract which covers DGS and West Kent: September quarterly report should have been completed. Please action immediately if you have not done so already.

The LPC office is working to optimise service provision across all pharmacies. Please contact the LPC office if you need support.

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### Flu and Covid Vaccination Updates:

Update will be circulated in the next edition of this newsletter.

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## Pharmacy Contraception service Update:

Negotiations is still on going. We will actively support this service once this is completed for the benefit of all contractors.

If you would like more information, please contact us at [admin@kentlpc.org.uk](mailto:admin@kentlpc.org.uk).

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## KCHFT/ONE YOU Update:

The KCHFT data management system changed from 1S4H to Bionical health management from April 2023. The invoicing module is now up and running and from the end of October all contractors signed up will be able to generate their own invoices. A process of how to do this will be circulated in due course. All pending invoices will be generated by KCHFT from April to August and payments will be made accordingly.

The next cohort of smoke free advisers training is at the end of October. Please note upon completion of this 2-day training, there is a need to have an online training for Health Managers within two weeks before you can become fully operational. If you want to join the team of smoke free advisers further training dates for 2024 will be communicated in due course.

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