



Community Pharmacy Kent
Commissioned Services Newsletter Volume 2
19th December 2023
Week 44



Welcome to our first bimonthly Services Newsletter for Kent and Medway. We would like to say a massive thank you to all the contractors and staff across the county for the hard work and support you provide to all our patients. This newsletter is aimed at maximising and increasing the uptake of services available to you and keep you up to date with important services information.

PHARMACY FIRST UPDATES

Great to see a significant engagement on the face-to-face ENT training organised for

the 28th of January 2024 in collaboration with Kent LPC and CPPE.

If you are unable to get a slot, don't worry, the training can be obtained privately through other providers. The LPC will be looking to run FAQ webinar in January on pharmacy first to further support contractors.

Key information:

- £2000 upfront payment for signing up to Pharmacy First. Sign up now! (Deadline 31st of January 2024).
- Service launch date 31st of January 2024.
- List of seven common ailments include sinusitis, sore throat, acute otitis media, infected insect bite, impetigo, shingles, and uncomplicated urinary tract in women.
- It is important to opt in to provide the new pharmacy first service that will commence on the 31st of January 2024 else the pharmacy will be delisted from providing CPCS.

For detail information click [here](#).

Pharmacy Contraception Service.

New Update:

From the 1st of December 2023 the pharmacy contraception service (PCS) will be for both **ongoing supply and initiation** of oral contraceptive pill.

Current Status	Training Required	When (Timeline)
Pharmacy is not signed up to delivery pharmacy contraception service	Complete all training required to delivery full service before registering on MYS	From the 1 st of Decemb
Pharmacy is signed up to deliver PCS before 1 st December	Complete the training required to provide initiation and register to provide on MYS	Before 1 st March 2024
Pharmacy is signed up to deliver the PCS and is doing the Tier 2 initiation pilot	Sign up to delivery full service on the 1 st of December	

Additional resources:

- Click [here](#) to read more about the training and for more information about the service
- Click on the link [here](#) to watch the webinar organised by CPPE.

- 132 pharmacies have signed up to the service across Kent and Medway, so sign up now if you have not already done so. Click [here](#) to check the pharmacies signed up to provide the service.

Hypertension Case Finding Service Update

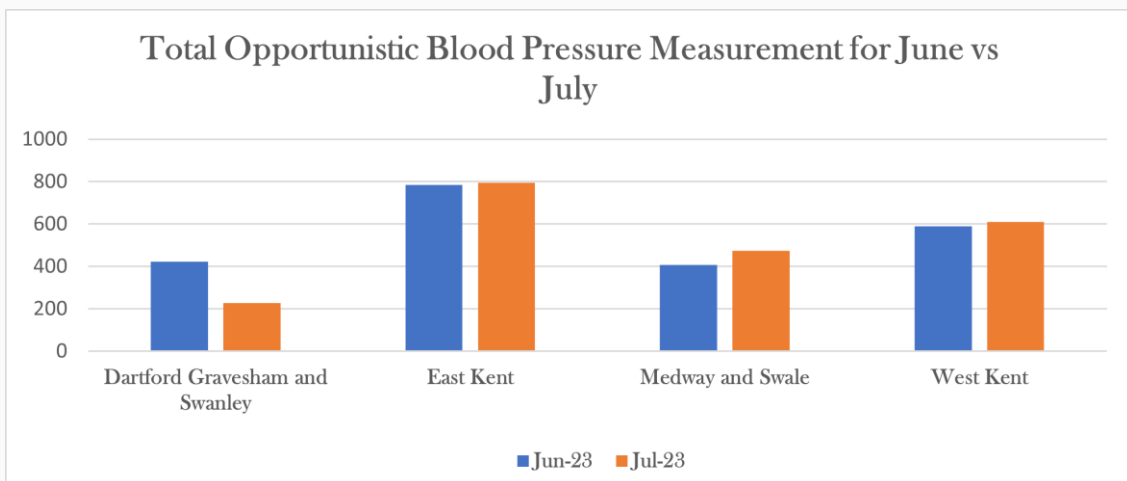
Key updates:

- From the 1st of December 2023, the service can be provided by suitably trained and competent pharmacy staff at the discretion of the responsible pharmacist.
- As the IT system is still updating, when a non-registered pharmacy staff provide the service, the name and GPhC registration of the responsible pharmacist should be recorded in the clinical record.

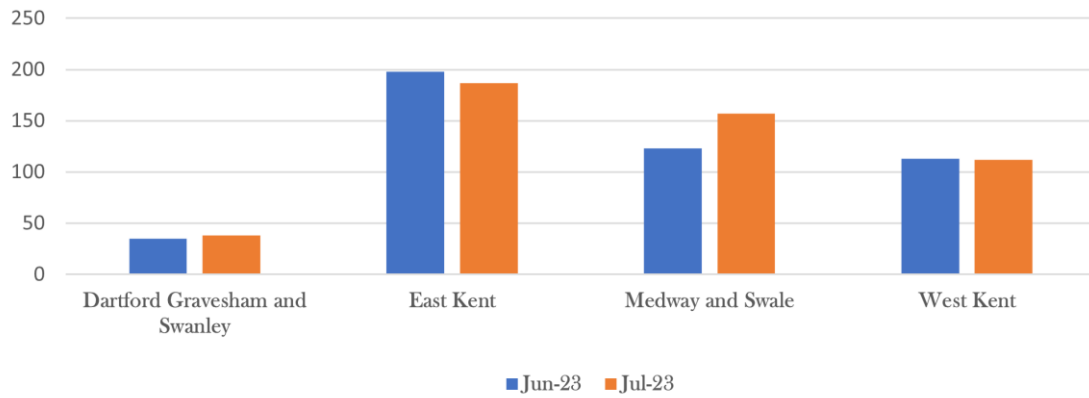
I am delighted to announce that we have 260 pharmacies that have signed up to the service. Please sign up on MYS if you have not done so already.

Click [here](#) to view the list of pharmacies that have signed up to the service.

Performance update



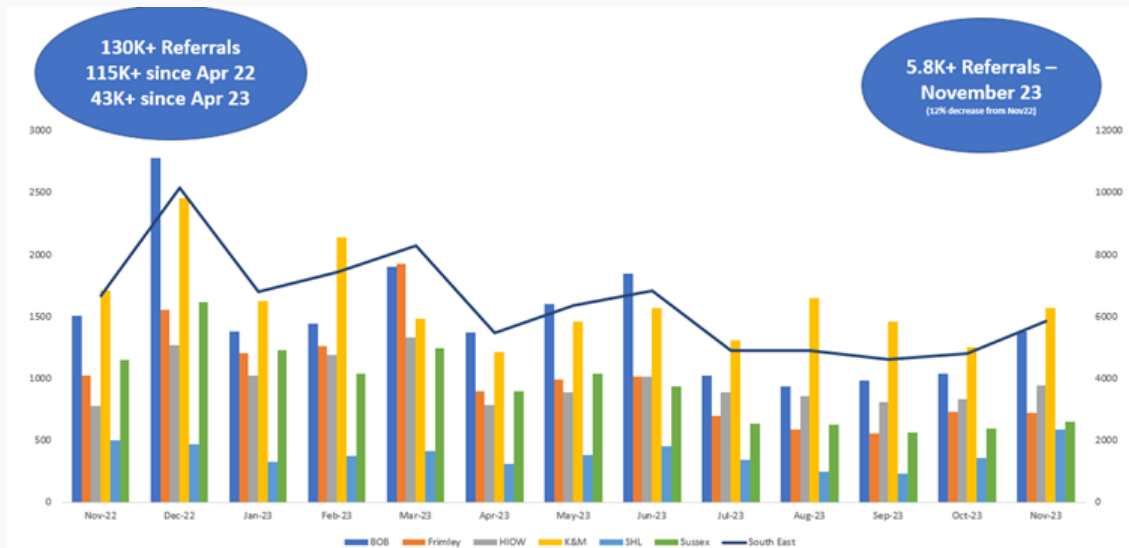
Total Adhoc Blood Pressure Measurement for June vs July



Best practice for Hypertension Case Finding:

- Check PharmOutcomes at least twice a day to ensure all referrals are actioned.
- Patients with borderline or high Blood Pressure (BP) reading will need to be offered an Ambulatory Blood Pressure monitoring (ABPM).
- Work in collaboration with your PCN lead and local surgeries to increase the number of BP referrals in your area.

GPCPCS Update.

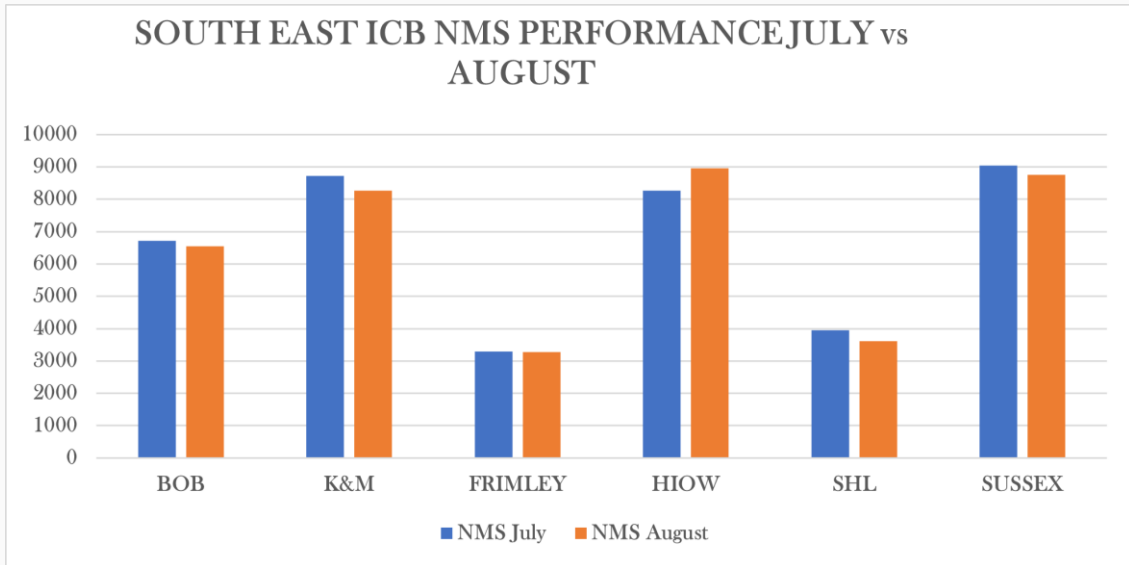


ICS	Completed Referrals	GP Time Saved (hrs)	GP Cost Saved	Patient Travel Time Saved (hrs)
BOB	16,087	2,681	£116,845.24	5,598
Frimley	12,935	2,156	£93,951.22	4,501
HIOW	12,588	2,098	£91,430.84	4,381
K&M	17,817	2,970	£129,410.81	6,200
SHL	5,060	843	£36,752.47	1,761
Sussex	10,111	1,685	£73,439.56	3,519
South East	74,598	12,433	£541,830.14	25,960

Key highlights:

- 1572 GPCPCS referrals in November (an increment of 319 from October).
- Check Pharmoutcome twice a day to ensure all outstanding referrals are actioned within 24hours.
- Make every reasonable attempt to contact the patient before deciding to close or drop the referral.
- After you have fully completed a consultation, please mark the referral as completed (a dropped referral will not be paid).
- Ensure you pharmacy teams are trained to support locum to complete referral.

NMS Updates



Key Highlights

- Great to see Kent and Medway moving close to the 9,000 completed NMS.
- For more information and FAQs on NMS click [here](#).

Supervised Consumption Update

- For CGL contract, which covers DGS and West Kent, you are expected to complete a quarterly report. Last report should have been submitted at the end of September and the next one is due at the end of January.
- The LPC office will continue to optimise service provision across all pharmacies. Contact the LPC office at admin@kentlpc.org.uk for more information.

Covid Vaccination Updates

Key Highlights:

- The Covid vaccination programme came to an end on the 15th of December and the National Booking System closed on the same day.
- Most of the community pharmacy will pause from the 16th of December so there is a need to complete a stock take and wastage report.

- It is also important to note that all the licenses for the IT equipment will expire on the 31st of December 2023, so if sites wish to continue providing the service, there will be a need to re-configure your IT kits.
 - Kent and Medway pharmacies have completed a total of 139,939 vaccinations. This is a brilliant performance. Well done everyone.
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KCHFT/ONE YOU Update

The invoicing module has now gone live on the system, and it can now be seen on the report icon showing on the top menu bar of the Bionical Health Management System.

Please can you ensure that you now start generating invoice starting from November by following the guide [here](#). If you require any further assistance with the invoicing generation and processes, contact kenthft.oythirdpartysupport@nhs.net. The backlog of invoices from April to July and August to October are being generated on your behalf so no need to regenerate as this will cause delays in processing and paying of these invoices.

Please note that you will have 5 working day period to review payment and if there are any discrepancies in the figure, please contact David Beaney at David.beaney@nhs.net.

Smokefree training update:

- There are two additional face to face training sessions for new smokefree advisers. 30th of January and 1st of February 2024 – Trinity House Ashford or 16th and 18th of April 2024 – Capital House in Faversham.
 - If you would like to train a new adviser to deliver the smokefree one to one service in your setting, please complete and return the application form [here](#) directly to the training team to register your interest: kenthft.healthimprovementsolutions@nhs.net.
 - All new advisers will need to complete and pass the National Centre for Smoking Cessation Training (NCSCT) practitioner training as a pre-requisite to these courses.
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