

This newsletter contains important information for
Community Pharmacy Kent owners and staff in Kent & Medway



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27 May 2024 Spring Bank Holiday Poster 2024

Spring Bank Holiday Poster for Monday 27th May detailing which pharmacies will be open on the bank Holiday across Kent can be found on LPC website by clicking [here](#).

Please ensure that your DoS and NHS.UK profiles are updated with your opening hours if you are open on Monday 27th May 2024. This can be done via the new NHS Profile Manager too.

A map of the pharmacies that will be open on the Bank Holidays can be found [here](#).



Pharmacy First: Clinical assessment and examination skills full day workshop

We are delighted to say that CPPE are offering *Pharmacy First: Clinical assessment and examination skills* full day workshops at six venues around the country. These events are open for booking now. The events are supported by a medic, a clinical demonstrator and local CPPE teams.

The aim of the workshop is to improve your confidence with history taking skills, identifying red flags, and ensuring your approach is person centred as well as having time in a safe space to practice your hands on Ear Nose and Throat examination skills – all in one day!

The event in the South area is on Thursday 12th September at The Charis Centre, Crawley, with learning starting at 9.30am until 5pm.

For more information and to book click this link [NHS Pharmacy First: Clinical assessment and examination skills full-day workshop : CPPE](#)

PLEASE NOTE: You will not be able to book this workshop if you have already attended the *NHS Pharmacy First: Ear, nose and throat clinical assessment skills* workshop or the *NHS Pharmacy First: clinical assessment essential skills* online workshop.

Don't miss out on this great opportunity and book now to secure your place. We expect these workshops to fill up fast.

If you have any questions please

contact Sarah.ridgwaygreen@cppe.ac.uk or afua.opare-anoff@cppe.ac.uk



DSP toolkit declaration deadline reminder: Fri 30 June 2024

This is a reminder that the deadline for pharmacies to complete the 2023/24 Data Security and Protection toolkit is **Friday 30 June 2024**. Community Pharmacy England has published a new guidance to help pharmacy owners to complete the tool kit.

Please follow the link [below](#) for the guidance:

Please follow the [link](#) below for the DSP Toolkit:

If you have completed the DSP toolkit, **thank you**.



Thursday evening 7-8pm teams meeting with Kent pharmacy contractors with Oriel programmes.

LPC, NHS England WT&E SE and the NHS Kent and Medway ICB Pharmacy Workforce Team would like to invite you to a Teams meeting on Thursday 30th May 19:00-20:00 to discuss next steps and to hear from you; What are your concerns and support needs?

Please register via this

link <https://events.teams.microsoft.com/event/0c5112da-78d4-45df-a9b3-1f3bf47e5ff2@37c354b2-85b0-47f5-b222-07b48d774ee3>

We look forward to meeting you and identifying next steps



Pharmacy Advice Audit

Commencing on **Monday 3rd June**, pharmacies will be asked to record data about patients seeking informal advice (outside of the Pharmacy First service) over the course of a single day.

The audit has been designed to be as straightforward for pharmacy teams as it can be and full instructions will be made available shortly. Click [here](#) for more information.



Serious Shortage Protocols for Clarithromycin – Reactivation

Because of ongoing supply issues, we are reactivating the Serious

Shortage Protocols for Clarithromycin 125mg/5ml oral suspension (SSP053) and Clarithromycin 250mg/5ml (SSP054).

SSP053 allows pharmacists to instead supply 2.5ml x Clarithromycin 250mg/5ml oral suspension

SSP054 allows pharmacists to instead supply 1 x Clarithromycin 250mg tablet

The reactivated SSPs came into effect from 22 May 2024, and are scheduled to end on Friday 21 June.

The SSPs are available to view on the NHS Business Service Authority (BSA)'s [dedicated SSP web page](#).

If you have any questions regarding the SSPs please contact the NHS Prescription Service:

Email: nhsbsa.prescriptionservices@nhsbsa.nhs.uk

Telephone: 0300 330 1349

Textphone: 18001 0300 330 1349

To access the latest information about SSPs (including supporting guidance), please visit the following link

– <https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/serious-shortage-protocols-ssps>.



Important information - Referral and communication update: OneYou Kent

One you Kent would like all referrals and email communication to the OneYou Central Referral Unit team/services are made through the channels below. The previous email address (oneyou.kent@nhs.net) is no longer active and we ask that this deleted from your records and updated with the new address below:

kentchft.oneyoukent@nhs.net – this is for all email correspondence/queries relating to referrals.

Note: If you emailed oneyou.kent@nhs.net over the weekend please resend to the new address as it will not have been received or actioned.

To refer a client to One You services (self or service referrals) please access the electronic form via our website: [One You Kent | Kent Community Health NHS Foundation Trust \(kentcht.nhs.uk\)](https://www.kentchft.nhs.uk/oneyou)

Referrals in any other format will not be accepted so please delete any manual referral forms you may have.

Clients may also be given the One You phone number **0300 123 1220** to self-refer if they cannot access via the web. Email address for all support queries remains the same: kentchft.oythirdpartysupport@nhs.net



To read the latest edition of the NHSE Primary Care Bulletin click [here](#).
For ADHD Medicines Supply Disruption update click [here](#).

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