

This newsletter contains useful information for
community pharmacy owners and staff in Kent



Early May Bank Holiday Poster 2024

Bank Holiday Poster for Monday 6th May detailing which pharmacies will be open on the bank Holiday across Kent can be found on LPC website by clicking [here](#)

Please ensure that your DoS and NHS.UK profiles are updated with your opening hours if you are open on Monday 6th May 2024. This can be done via the new NHS Profile Manager tool.

To access the NHS Profile Manager tool please use this [URL](#). Further details and how to register can be found [here](#)

A map of the pharmacies that will be open on the Bank Holidays can be found [here](#).



Annual Complaints Report 2023/24- For Action by 3rd May

A quick reminder that your annual complaints report for 2023/24 is now due, therefore, please complete the MS form via the link below by 3rd May 2024. As submission of an annual report is a mandatory requirement, failure to comply may result in remedial action.

[South East Pharmacies: Annual Complaints Report - 1st April 2023-31st March 2024 \(office.com\)](#)

If you have any queries, please
email Frimleyicb.southeastcommunitypharmacy@nhs.net



Data Security and Protection (DSP) Toolkit

DSP toolkit declaration deadline reminder: Fri 30 June 2024

This is a reminder that the deadline for pharmacies to complete the 2023/24 Data Security and Protection toolkit is **Friday 30 June 2024**. Community Pharmacy England has published a new guidance to help pharmacy owners to complete the tool kit.

Please follow the link [below](#) for the guidance:

Please follow the [link](#) below for the DSP Toolkit:

If you have completed the DSP toolkit, **thank you**.



Briefing Event: Critical Pressures and the Future

Community Pharmacy England has opened registration for a national event for pharmacy owners as part of our ongoing efforts to engage more meaningfully with everyone in the sector. The pressures facing all pharmacy businesses are extreme, and the event

will be a chance to hear about the work Community Pharmacy England is doing to find solutions, and to ask questions of Committee Members and the Chief Executive.

This event will be held digitally on **Tuesday 7th May from 7pm-8.30pm**. Members of Community Pharmacy England's Committee and policy team will be in attendance, and we are keen to hear from you via questions, online polls and ideas.

Register for the **Engagement Event**.

Please note:

- Registration will close at 3pm on the day of the event.
- This event is exclusively for community pharmacy owners or their representatives, pharmacy team members, and LPC teams.
- It is not open to journalists so we can have frank and open discussions with pharmacy owners



Medicines & Healthcare products
Regulatory Agency

Drug Safety Update: finasteride side effects, montelukast neuropsychiatric reactions

Latest advice for medicines users

The April 2024 issue of Drug Safety Update is now available [here](#)

Finasteride: reminder of the risk of psychiatric side effects and of sexual side effects (which may persist after discontinuation of treatment)

Introduction of patient cards for men taking finasteride and raising awareness of the risk of psychiatric side effects and sexual dysfunction. [Read more](#)

Montelukast: reminder of the risk of neuropsychiatric reactions

Reminder to healthcare professionals to be alert of the risk of neuropsychiatric reactions in patients when prescribing montelukast and advice for patients to seek medical advice immediately if neuropsychiatric reactions occur. [Read more](#)

Letters and medicine recalls sent to healthcare professionals in March 2024

A summary of recent letters and notifications sent to healthcare professionals about medicines and medical devices. [Read more](#)



VIRTUAL
OUTCOMES

Online Training for
Community Pharmacy Teams



FREE Virtual Outcomes Training: Common Skin Conditions Modules Available

New online training modules around [Fungal Infections](#) and [Acne](#) are now available to access for all pharmacies in Kent.

Click the links above to read more about these new modules.

Follow the simple steps below to access Virtual Outcomes:

1. Visit the link [below](#);
2. Enter your pharmacy F Code
3. Click on the training menu for the course you wish to view
4. Click "Start Course"

5. Complete the registration form



To read the latest edition of the NHSE Primary Care Bulletin click [here](#).

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