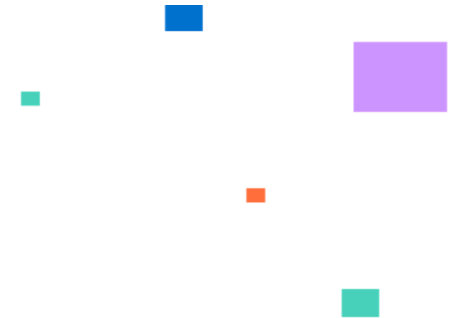


# Community Pharmacy Kent



Mark Anyaegbuna

CEO Community Pharmacy Kent (Kent LPC)

# Agenda

## Winter Planning 19.35-20:30

- Flu/Covid Vaccination Update
  - Pharmacy First Update
  - Contraception
  - Hypertension Updates
- 
- Presentation of the annual report for 2023/24 20:30 – 20:40
  - Presentation of the financial statement for 2023/24 20:40 – 20:45
  - Ballot of contractors and Result Declaration 20:45 – 20:50
  - AOB 20:55 – 21:00
  - Close 21:00

## Key update

- **Post Event Messaging (PEM)**

“Review and action your queue of notification emails within PharmOutcomes system for clinical services”

- **NHS England launch the Community Pharmacy Technician Apprenticeship Programme to support Pre-registration Trainee Pharmacy Technicians (PTPTs)**

- £15,053 per trainee, per year for two years (24 months)
- Expressions of interest opened from Monday 23<sup>rd</sup> September - Sunday 13<sup>th</sup> October 2024
  - 11am Friday 27<sup>th</sup> September
  - 2pm Sunday 29<sup>th</sup> September
  - 1pm Wednesday 2<sup>nd</sup> October
  - 7PM Tuesday 8<sup>th</sup> October

- **Locally commissioned service update**

## Introduction

- 306 Community Pharmacies in Kent and Medway
- 65 Pharmacies across West Kent

In addition to core role of dispensing and supply of medicines, each day thousands of patients in Kent and Medway visit Community Pharmacy for the following clinical services:

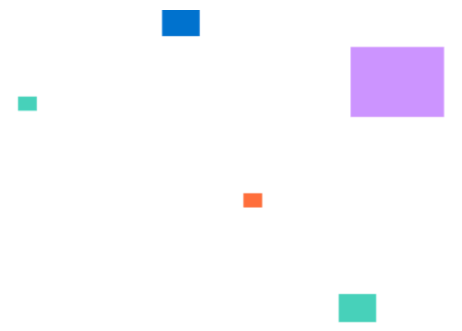
1. Pharmacy First
2. Blood pressure and Ambulatory Blood Pressure Monitoring
3. Contraception service
4. Discharge Medicines Service
5. Smoking cessation
6. Lateral Flow test kits
7. Flu and COVID vaccination

### **Locally commissioned Public Health services**

1. Smoking cessation
2. Substance misuse
3. Needle Exchange
4. NHS Health checks
5. Sexual health services

# FLU VACCINATION

## FLU VACCINATION SERVICE



**Total Vaccination at Kent and Medway = 88,609 flu vaccination**

**2.36% of the Total Vaccination Nationally**

## FLU VACCINATION SERVICE

ICB	NUMBER OF CONTRACTORS	TOTAL NUMBER OF VACCINATION 2022-23	TOTAL NUMBER OF VACCINATION 2023-24
BOB	329	89,467	103,455
HLOW	311	188,300	100,167
KENT AND MEDWAY	303	147,563	88,609
SURREYS HL	182	111,455	63,865
SUSSEX	288	66,031	77,086
<b>NATIONAL DATA</b>		<b>4,558,173</b>	<b>3,758,110</b>

# FLU VACCINATION SERVICE

- From 1<sup>st</sup> September 2024 – Only Pregnant women
- From 3<sup>rd</sup> October 2024 – Other Eligible Adults
- Second line vaccine should only be considered when every attempt to use first line recommended vaccine has been exhausted.
- Recombinant Quadrivalent Vaccines will not be available for this year service
- Registered Pharmacy technicians can now offer NHS flu vaccination under the PGD
- All CP offering the flu vaccination can now use the National Booking System to schedule appointment (deadline to do this was 1<sup>st</sup> September 2024)



# FLU VACCINATION SERVICE

- National Booking System (NBS) will be open to the member of the public from Monday 23<sup>rd</sup> September 2024
- Last available appointment date on NBS is Friday 20<sup>th</sup> December 2024.
- Queries – [england.vacspolicyandcontracts@nhs.net](mailto:england.vacspolicyandcontracts@nhs.net)
- Please use the version 2 of the Service Specification that was published on the 2<sup>nd</sup> July 2024
- The National Protocol for this year 2024-25 season is only for the inactivated influenza vaccine. (Age 6months to 65years)  
Please email [immunisation@ukhsa.gov.uk](mailto:immunisation@ukhsa.gov.uk) for any queries.
- Payment is £9.58 for each vaccine administered.
- Payment must be claim within one month of and no later than 3months from the claim period.

# GETTING READY TO PROVIDE THE SERVICE

- Visit the Community Pharmacy England website and read through the Briefings and other service information / documentation and familiarise yourself with the resources available
- Where required, complete face-to-face training covering injection technique and basic life support (including the administration of adrenaline for anaphylaxis) – a list of training providers can be found on the flu page of the Community Pharmacy England website This is a periodic requirement, so it is for the pharmacy owner to determine when retraining is needed.
- Read the service specification
- Read the national Patient Group Direction (PGD) and the national protocol (if you intend to use this) to ensure you fully understand the content including the eligible patient groups, the inclusion and exclusion criteria and the record keeping requirements.
- Complete the Practitioner declaration on the PGD and (if the national protocol is also to be used) the Practitioner/staff declaration to confirm you have read and understood the content of the PGD and/or national protocol and that you are willing and competent to work to it within your professional code of conduct. You must sign a copy of the PGD and /or national protocol in each pharmacy that you work in.

# GETTING READY TO PROVIDE THE SERVICE

- Request that the relevant person for the pharmacy completes the Authorising Manager section of the PGD. An Authorising Manager must sign a copy of the PGD in each pharmacy that you work in. Where the national protocol is being used, an Authorising registered healthcare professional is needed to sign a copy of the protocol. This must also occur in each pharmacy that you work in where the protocol is to be used.
- Ensure the competency of staff involved in the service. Pharmacists and pharmacy technicians can complete or check their Declaration of Competence (DoC). Where the DoC process is used, it must be completed every two years. Another option for assuring staff competency is to use the Flu vaccinator competency assessment tool.
- Read and sign the standard operating procedure (SOP) for the service in each pharmacy you intend to work at.
- Familiarise yourself with relevant service documents, for example: (anaphylaxis, chaperone policy, needle stick injury procedure, infection control).
- Find out which NHS-assured IT system your regional NHS England team has made available for record keeping and notification of GP practices of vaccinations undertaken. Ensure you have the required logon credentials for the system and are familiar with how to use it.  
(Pharm-outcome)

# PHARMACY FIRST UPDATE

## PHARMACY FIRST DATA FROM NHSBSA (ALL REFERRAL ROUTES)

	Clinical Conditions	Minor Illness	Urgent Medicine Supply	Total
February	4175	5171	3091	<b>12437</b>
March	5202	4657	3656	<b>13515</b>
April	5168	4549	3504	<b>13221</b>
May	5602	3964	4327	<b>13893</b>
<b>Total</b>	<b>20147</b>	<b>18341</b>	<b>14578</b>	<b>53066</b>

**Total Appointment Saved in hours = 8,844hours**

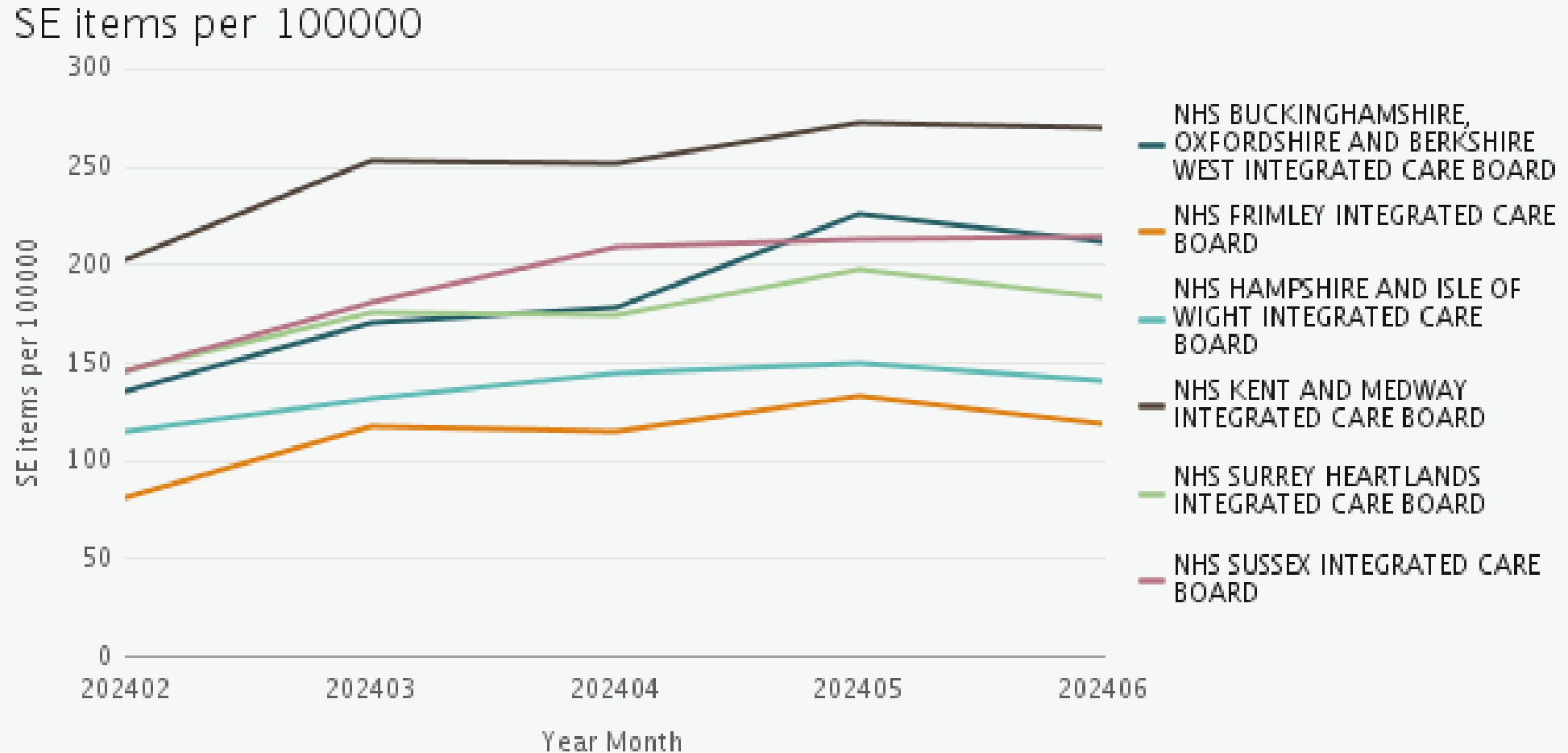
**Total Saving = £385,436.05**

# GP REFERRALS TO PHARMACY FIRST REFERRALS IN EACH HCP

HCP	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Total
DGS	17	489	354	387	368	248	227	2090
EK	33	801	821	638	576	567	571	4007
MS	42	1250	1259	1150	837	785	743	6066
WK	57	1470	1224	934	833	825	778	6121
<b>Total</b>	<b>149</b>	<b>4010</b>	<b>3658</b>	<b>3109</b>	<b>2614</b>	<b>2425</b>	<b>2319</b>	<b>18284</b>

**Total Appointment Saved in Hours = 3047**  
**Total Saving = £138,882.26**

# Pharmacy First supply rates: SE comparison



Data gathered and provided by ePACT2

# Pharmacy First Actions

- Medicine Optimization Group Meeting
- Weekly meeting with ICB team
- Working group meeting attendance/sharing update
- Best Practice from other LPC's
- Bespoke training offered by LPC at the request of the Practice
- Coffee and Questions, Clinical Meeting, GP contractor meeting
- Contractor webinar for updates and best practices.



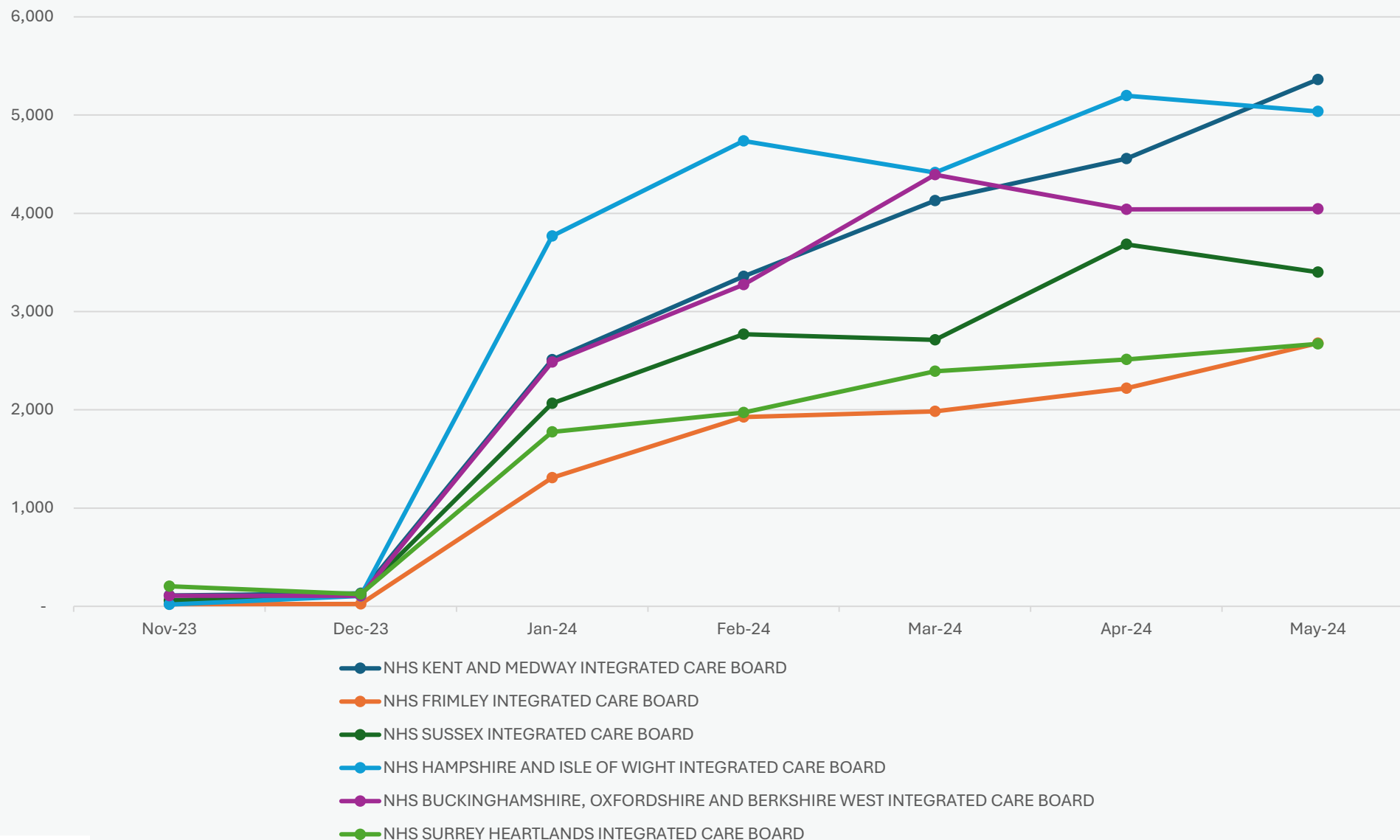
# **HYPERTENSION CASE FINDING UPDATE**

# HYPERTENSION CASE FINDING

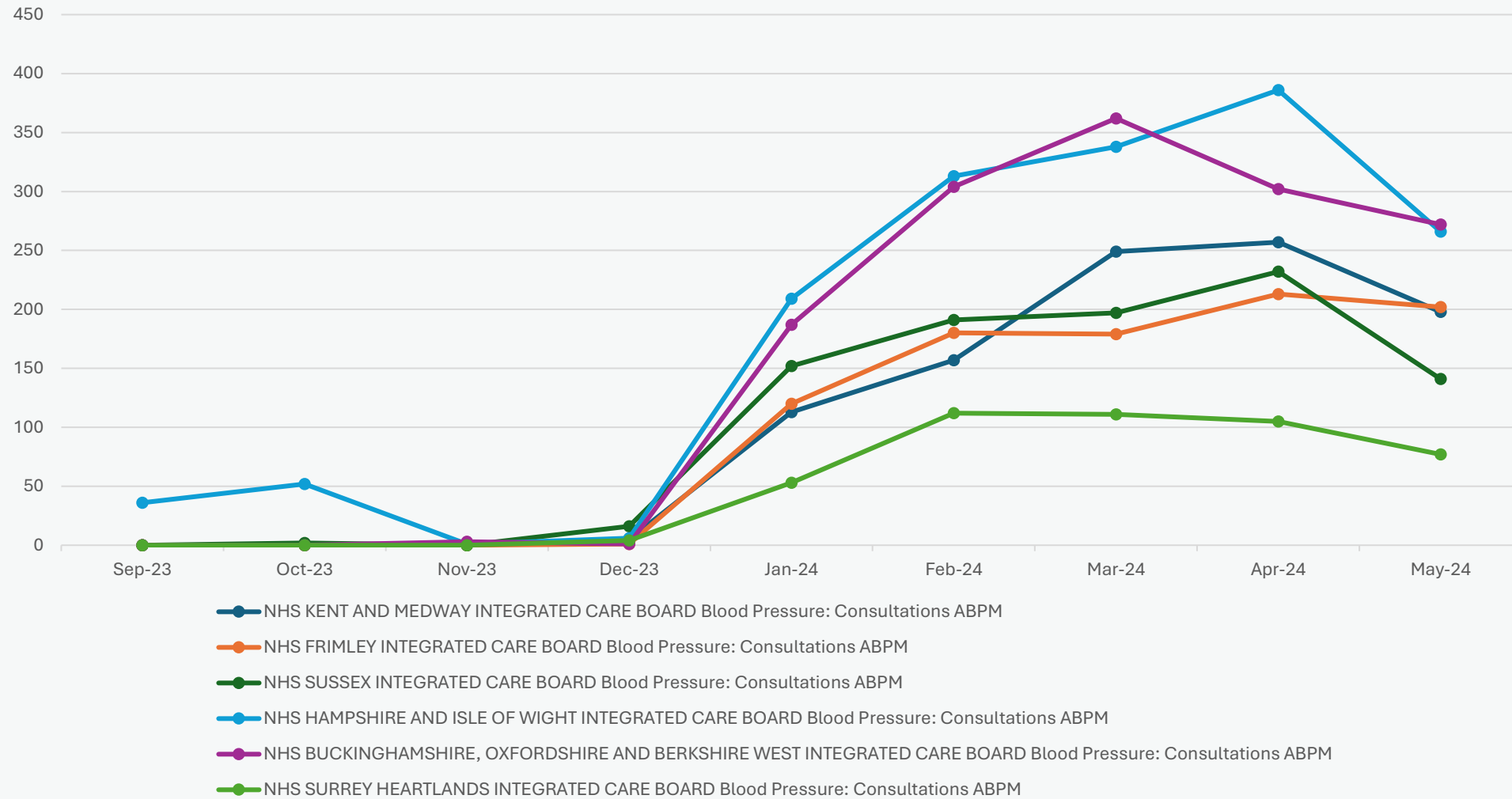
HCP	Total Number of Pharmacies	Signed up to the Service	Providing the Service	Not Providing the Service
DGS	47	39	36	3
East Kent	118	114	107	7
West Kent	64	58	57	1
Medway and Swale	77	64	58	6
<b>Total</b>	<b>306</b>	<b>275</b>	<b>258</b>	<b>17</b>

- 92% of contractors signed up to the service as at 27<sup>th</sup> of August

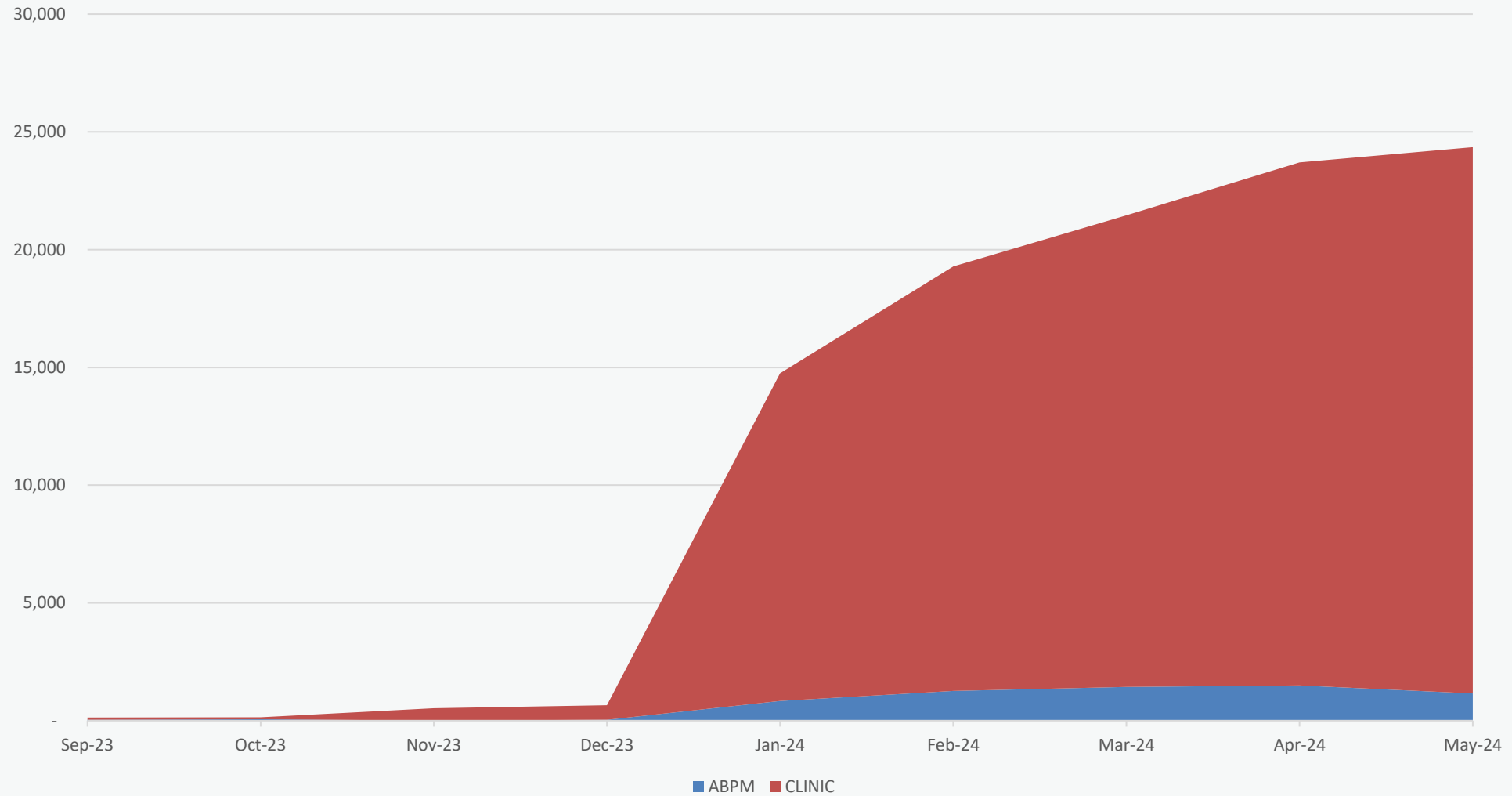
# Blood pressure Pharmacy consultations NHS South East



# SE Region Pharmacy Ambulatory BP checks



# SE Region Pharmacy Blood Pressure Checks



# CONTRACEPTION UPDATE

## **INCLUSION CRITERIA**

To be eligible to access this service a person must:

- Be an individual seeking to be initiated on an Oral Contraception or Seeking to obtain a further supply of their ongoing Oral Contraception

Combined Oral Contraceptive (COC) - from menarche up to and including 49 years of age;

Progestogen Only Pill (POP) – from menarche up to and including 54 years of age.

## **EXCLUSION CRITERIA**

A person will not be eligible for this service if:

They are considered clinically unsuitable, or are excluded for supply of Oral contraception according to the PGD protocols, including, but not limited to

- Individuals under 16 years of age and assessed as not competent using fraser's guideline
- Individuals 16 years of age and over and assessed as lacking capacity to consent.

# TRAINING REQUIREMENTS

## MANDATORY

Pharmacists providing the service **MUST** have completed one of the recommended Safeguarding level 3 training materials OR have direct access to professional advice from someone who can advise on Safeguarding at Level 3.

## Other Recommended Training Modules

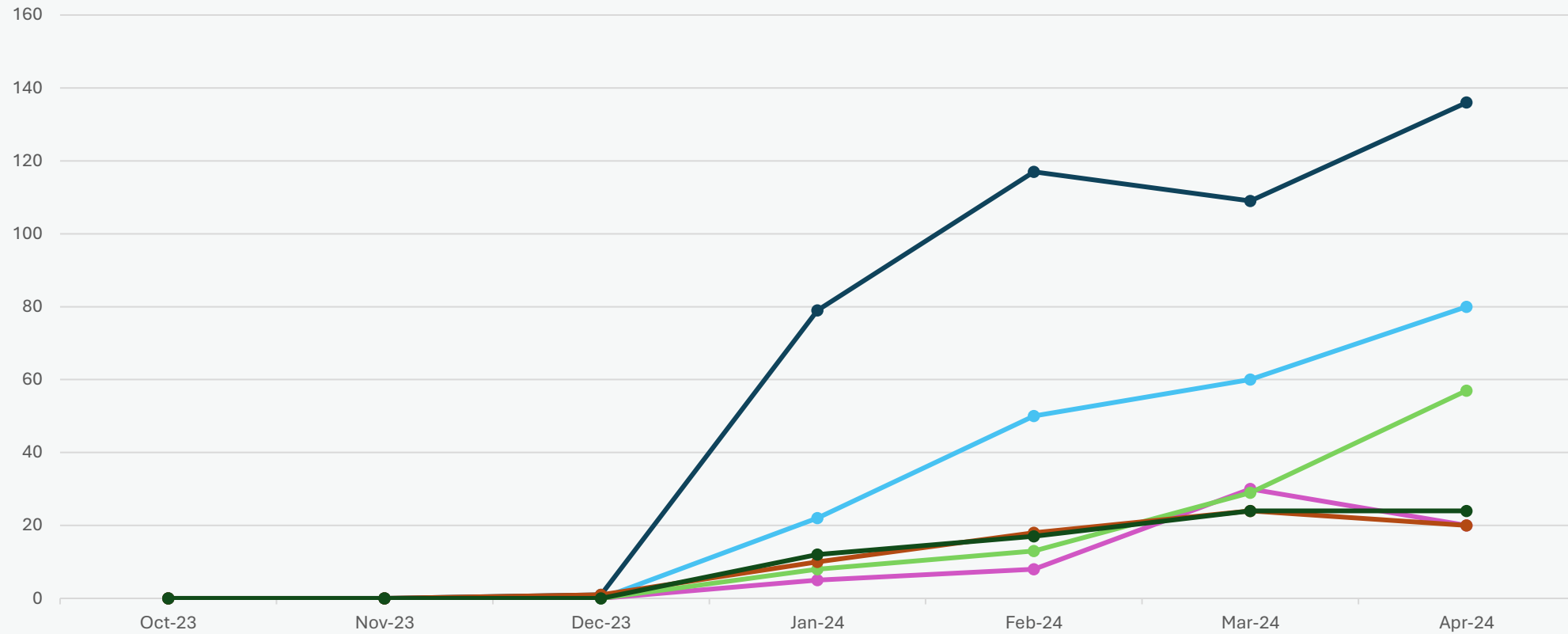
- CPPE emergency training contraception
- CPPE contraception both e-learning and the assessment
- CPPE documenting in patient clinical records
- CPPE remote consultation skills
- Patient Group Direction e-learning on elfh
- CPPE consultation skills for pharmacy practice.



# PHARMACY CONTRACEPTION SERVICE

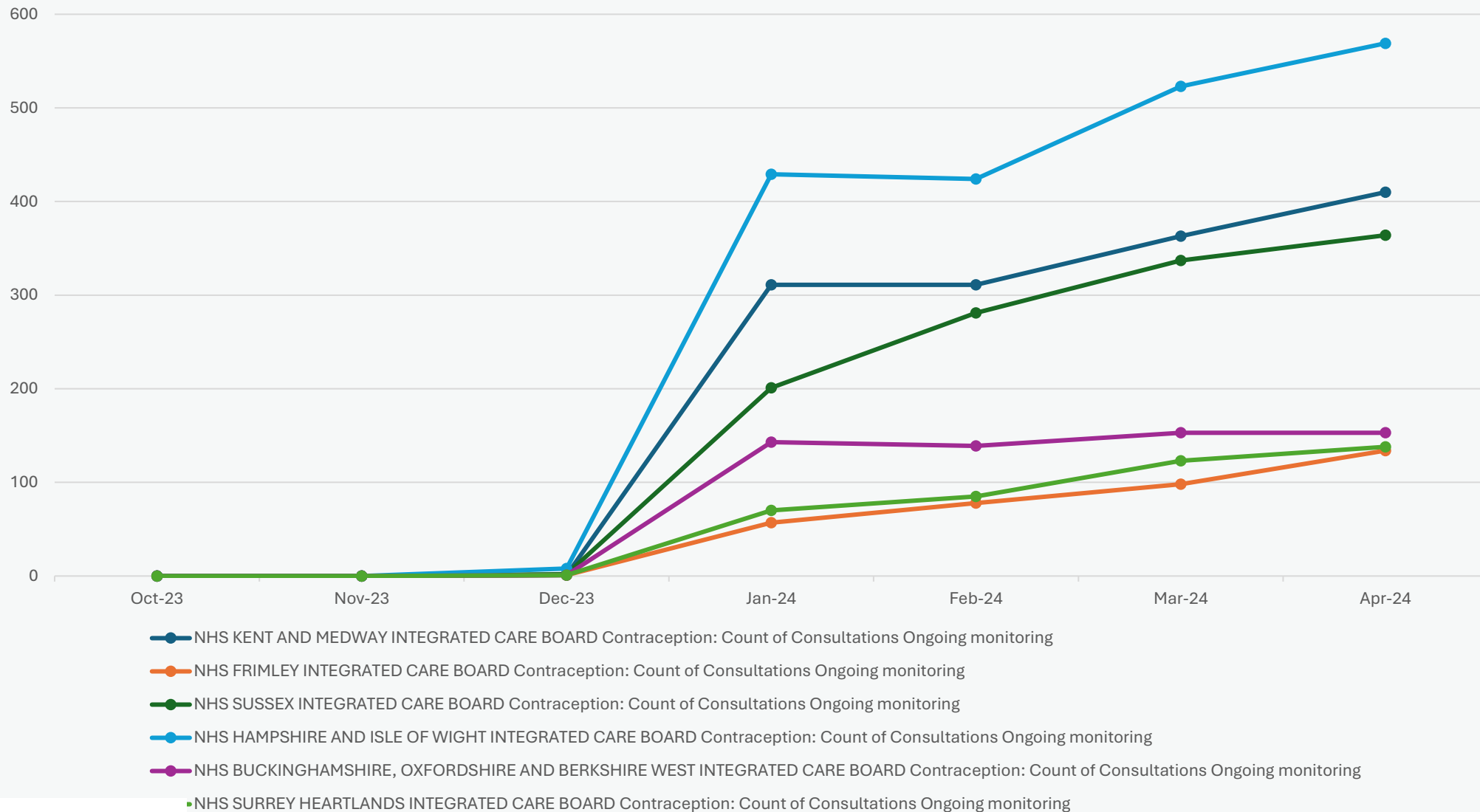
<b>Month</b>	<b>Ongoing</b>	<b>Initiation</b>
Jan-24	316	19
Feb-24	309	57
Mar-24	393	68
Apr-24	497	102
May-24	558	124

# SE Pharmacy Contraception Initiation Consultations

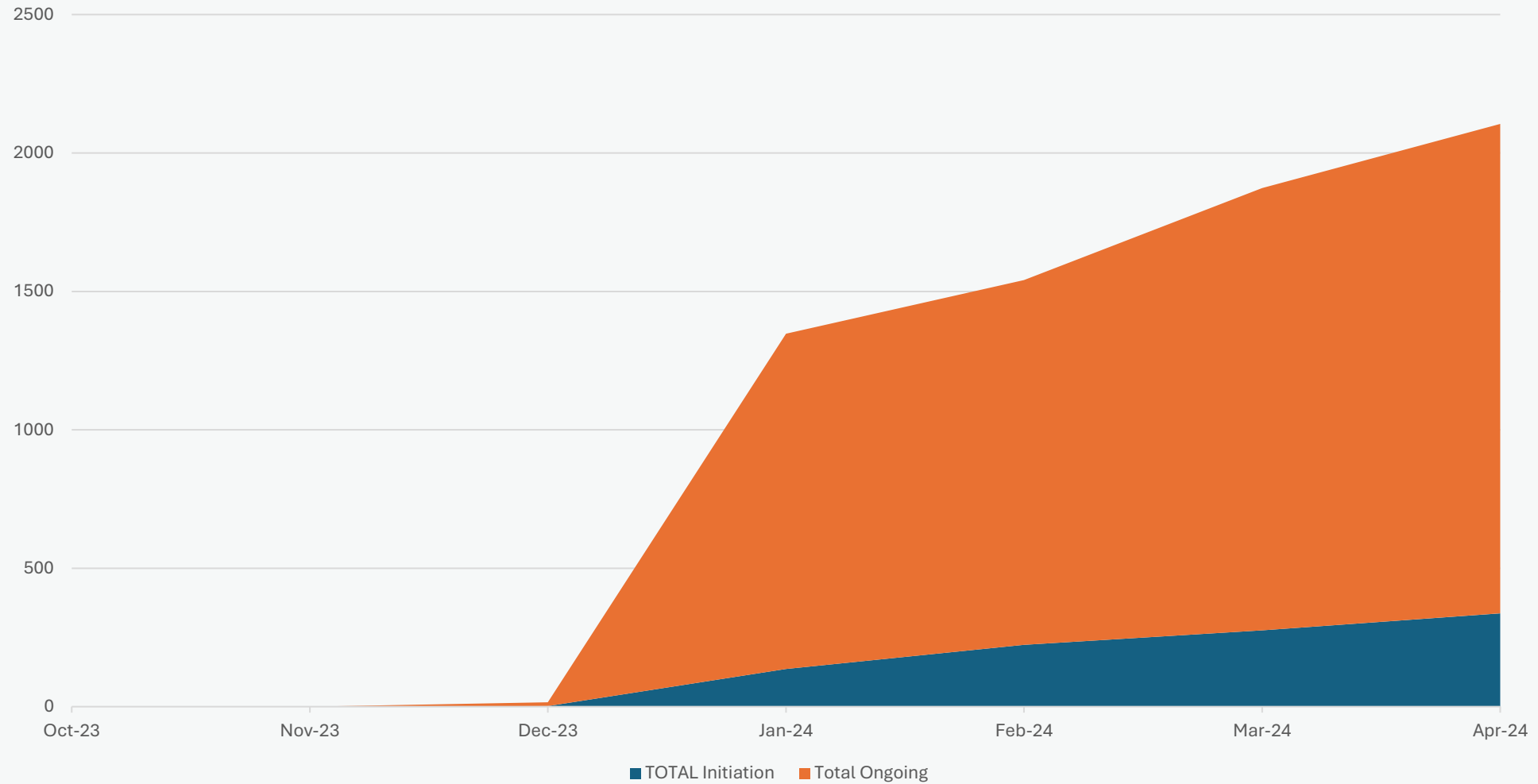


- NHS KENT AND MEDWAY INTEGRATED CARE BOARD Contraception: Count of Consultations Initiation
- NHS FRIMLEY INTEGRATED CARE BOARD Contraception: Count of Consultations Initiation
- NHS SUSSEX INTEGRATED CARE BOARD Contraception: Count of Consultations Initiation
- NHS HAMPSHIRE AND ISLE OF WIGHT INTEGRATED CARE BOARD Contraception: Count of Consultations Initiation
- NHS BUCKINGHAMSHIRE, OXFORDSHIRE AND BERKSHIRE WEST INTEGRATED CARE BOARD Contraception: Count of Consultations Initiation
- NHS SURREY HEARTLANDS INTEGRATED CARE BOARD Contraception: Count of Consultations Initiation

# SE Pharmacy Contraception Ongoing Monitoring Consultations



# SE Pharmacy Contraception Consultations



# Presentation of the annual report for 2023/24

We have 305 Pharmacies spread across Four Health and Care Partnerships (HCPs) and 42 Primary Care Networks (PCNs).



# Membership and Attendance

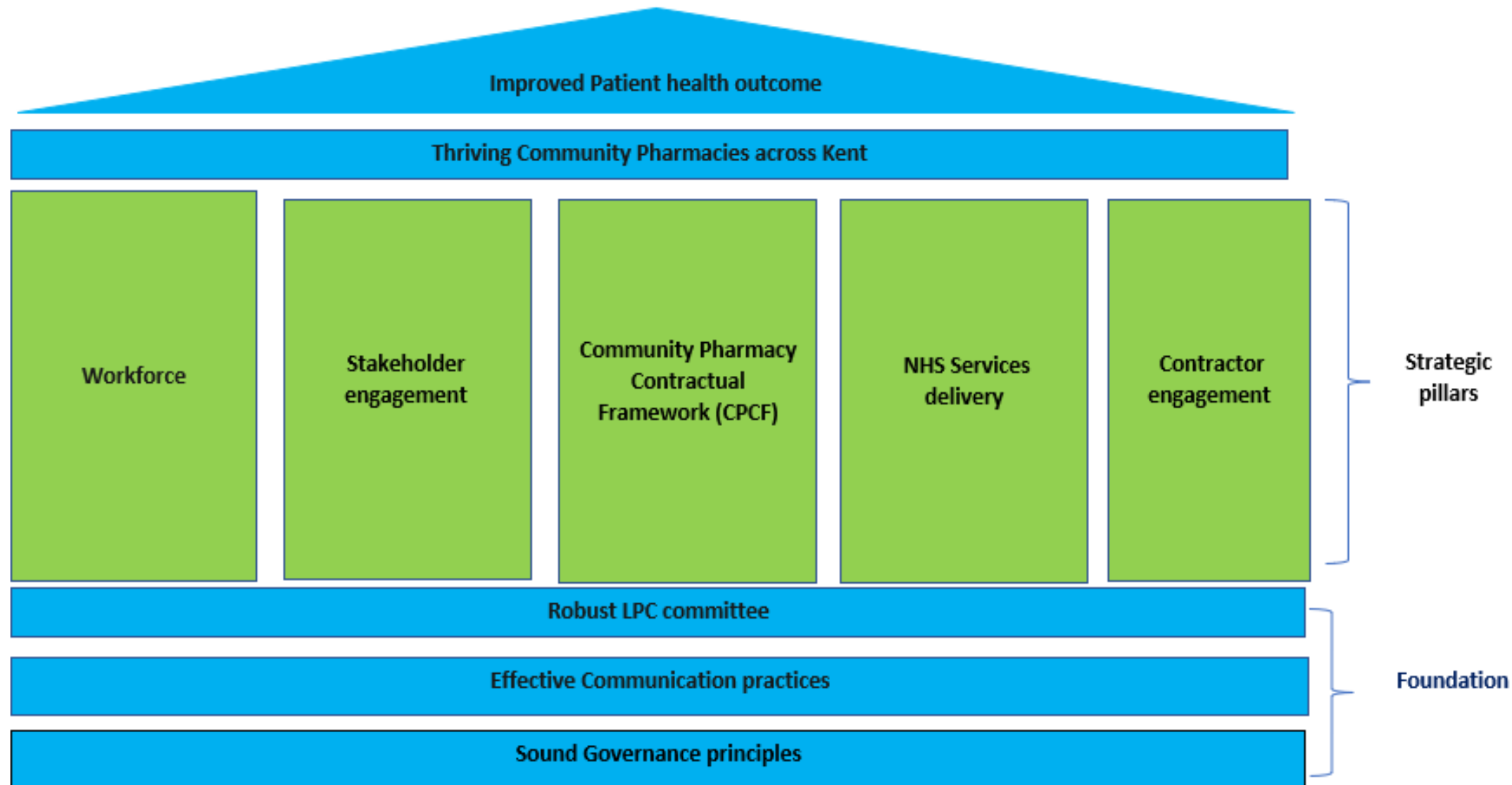
Committee Member	Representing	Meeting attendance
Alice Bright	IPA (Day Lewis)	3/3
Sachin Mehta	IPA (Paydens)	5/6
Mike Rudkin	IPA (Day Lewis)	2/3
Samantha Grieve	CCA (Boots)	5/6
David Entwistle	CCA (Tesco)	6/6
David Apata	CCA (Well)	6/6
Shirley Walker	CCA (Boots)	5/6
Maureen Aruede	Independent	5/6
Sunil Chopra	Independent	4/6
Amish Patel	Independent	6/6
Olabimpe Kunlipe	Independent	5/5

- 4 Independent contractors, elected by peers
- 3 members nominated by Independent Pharmacies Association (IPA) (formerly AIMp)
- 4 members nominated by Company Chemists Association (CCA)

## ***Subcommittee members 2023/24***

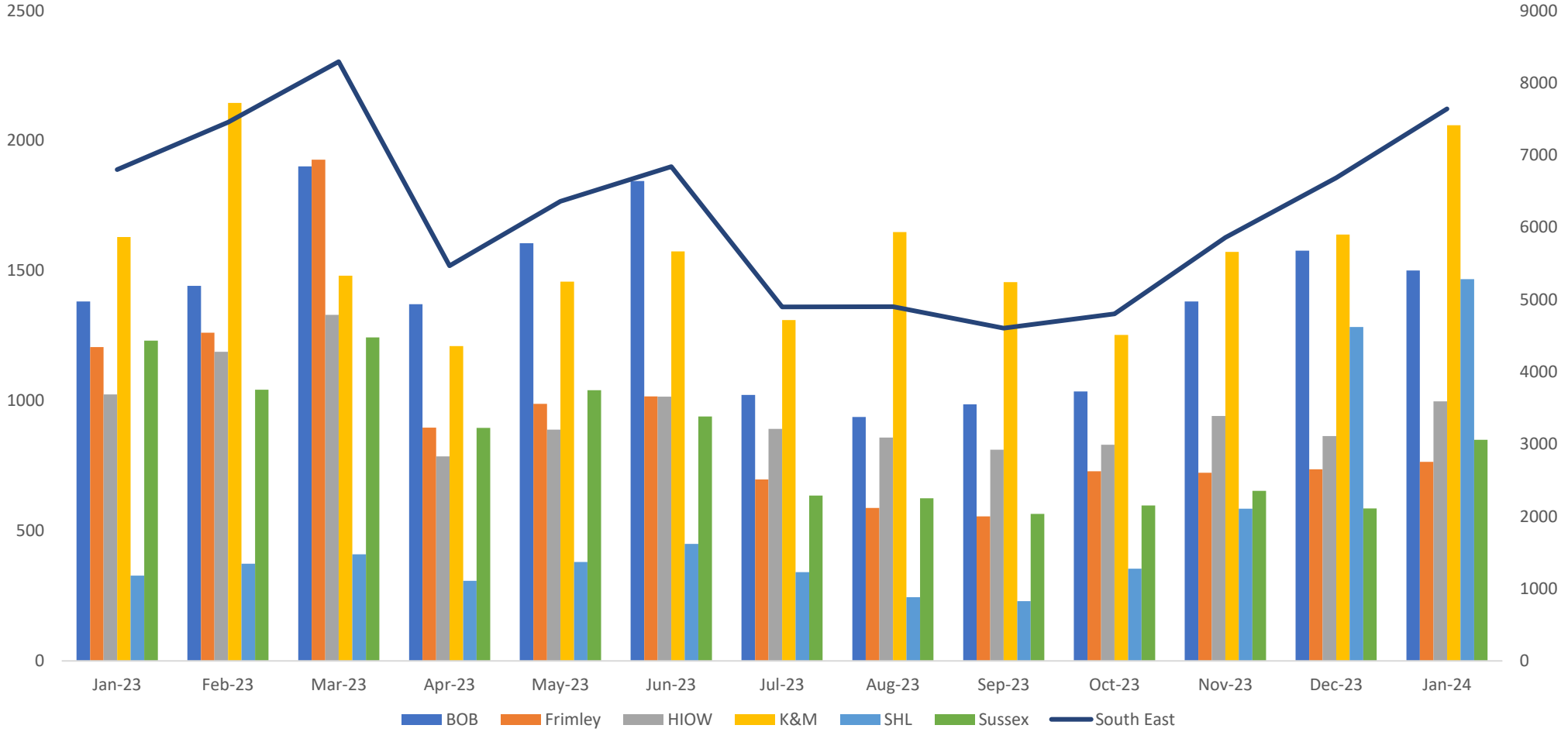
- Governance subcommittee: Sunil Chopra, Shirley Walker and Alice Bright
- Finance subcommittee: Samantha Greive, Mike Rudkin and Maureen Aruede
- Performance subcommittee: David Entwistle, Sachin Mehta and Maureen Aruede

# Community Pharmacy Kent strategy



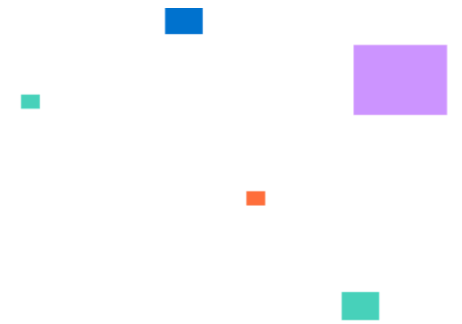


# Community Pharmacy Consultation Service (CPCS)



# Benefit

ICS	Completed Referrals	GP Time Saved (hrs)	GP Cost Saved	Patient Travel Time Saved (hrs)
BOB	18,390	3,065	£133,572.70	6,400
Frimley	14,057	2,343	£102,100.68	4,892
HLOW	14,024	2,337	£101,860.99	4,880
K&M	20,453	3,409	£148,556.96	7,118
SHL	7,383	1,231	£53,625.19	2,569
Sussex	11,086	1,848	£80,521.31	3,858
<b>South East</b>	85,393	<b>14,232</b>	<b>£620,237.82</b>	<b>29,717</b>



# Presentation of the financial statement for 2023/24

## Samantha Grieve Treasurer



The Income and Expenditure accounts of Kent LPC for the year ending 31st March 2024 are as attached to the AGM papers. This shows Community Pharmacy Kent (CPK) has managed spending within the budget set last year with a surplus to budget of £6,786 carried over into 2024/25. As the pandemic impacts have now eased it had become apparent through the year that office space was required for the team and the budget was reviewed accordingly to accommodate this without overspending.

Income from the contractor levy remained flat year on year with project income increasing £16,675 versus the previous year to £55,375. The Community Pharmacy England Levy saw a significant increase of £42,988 to £142,346 which has been an increased cost which had been built into the budgeting for the year.

The proposed budget for 2024-25 is £425,544, this is an increase versus the previous year although the zero based budgeting principles were applied to ensure there was a realistic budget set. To support the further increase of the Community Pharmacy England Levy of and additional £30,542 the contractor levy has been increased this year in line. Any excess spend will be funded from the surplus whilst maintained an appropriate surplus for contingency.

The prepared accounts have been examined by Bayer Hughes & Co, chartered accountants and are attached at the end of the report.

# Ballot of contractors and Result Declaration