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Newsletter

18th October 2024

Week 43

This newsletter contains important information for
Community Pharmacy Kent owners and staff in Kent & Medway



In today's edition:

- [Pharmacy First Activity Levels](#)
- [NHS England - Post Event Message\(PEMs\)](#)
- [Covid-19 Webinar Dates](#)
- [West Yorkshire Pharmacy First Blog](#)

- [Optimising Infection Management Face to Face Event](#)
- [NHS Lateral Flow Test Eligibility](#)
- [One You Kent Updates](#)
- [Virtual Outcomes Online Training](#)

Other newsletters:

- [NHSE Primary Care Bulletin updates](#)



Pharmacy First Minimum Activity Levels

NHS England and DHSC are keen to support Pharmacies to continue to provide Pharmacy First. Minimum Activity Levels have been reviewed based on early levels of uptake and activity across the country, to ensure continued access for patients.

Following representations from Community Pharmacy England, the Minimum Activity Requirements for the remainder of 2024/25, have been revised downwards and are as follows: ***20 in October, November and December 2024, 25 in January and February 2025 and 30 in March 2025***



Outstanding patient safety notifications (Urgent action needed if not done so already)

Contractors are being contacted because we have not received a submission from your pharmacy confirming the review of post event messages (PEMs) for clinical services.

Please endeavour to review any outstanding post event messages (PEMs) and submit the MS form confirming either completion, or no PEMs, as soon as possible and no later than Wednesday 30 October.

Please ensure you are working through these in line with the guidance attached to ensure that any notification with a potentially higher clinical risk is dealt with at the earliest opportunity.

The MS Form is available on the following link <https://forms.office.com/e/9GhF3h60Ks>



COVID Webinar Slides - Wednesday 16 October 2024 (FAO COVID vaccination sites only)

Please find attached the Webinar slides. Also attached:

- [NBS Q Flow Help Form](#)
- [Vaccinations Data and Tech Escalation Form](#)
- [Covid-19 Bulletin 17 October 2024](#)
- [SE Covid Incident Form](#)

The next Webinar date is to be advised. Invites will be sent nearer the time.

Please ensure you complete the following Actions.

- Save the link to the Seasonal Vaccination Site Guide AW24 and ensure you are viewing the latest version. Last update 10 October 2024.
- Check your fridge capacity and update if the capacity is zero or too low.
- Ensure you complete regular stock takes as a minimum every 7 days and after every delivery. The more stock takes you do the better.
- Use NBS for bookings and NOT local bookings as this will ensure the TDM will work efficiently.
- Add on Covid only NBS slots as not all patients want co-admin bookings.
- Protect vaccine for booked appointments/care home/housebound use and do not use for walk ins.
- If there is a surge in walk ins please manage the queue and request extra vaccines via the exception process. Please note this will take 3 working days.
- When emailing the team and SVOC please do this courteously. We have had some not very pleasant emails.
- Email the SVOC with vaccine allocation queries do not phone emergency numbers or team members. Please also include the full site details.

South East Pharmacy Covid Vaccination team

email: England.sepharmacycovidvacc@nhs.net



Blog | West Yorkshire showcases partnership working to deliver Pharmacy First

David Webb, chief pharmaceutical officer for England, and Ruth Buchan, community pharmacy clinical lead at NHS West Yorkshire ICB, explain how Pharmacy First gives local people more convenient access to safe and high-quality healthcare and how working together benefits both the pharmacy and surgery.

Please click [here](#) to access the blog.



Face to Face event in Kent: Optimising Infection Management 25th November

You are invited to attend the [Optimising infection management](#) workshop on **Monday 25th November, 7pm -9pm at the Holiday Inn, Wrotham Heath, Maidstone at the junction of the M20 and M26.**

This is a great opportunity to network and learn with colleagues across different settings within the local area.

This workshop will help you interpret antibiotic prescribing data for your local

area and identify opportunities for improvement to support delivery of the [UK Antimicrobial Resistance \(AMR\) National Action Plan \[gov.uk\]](#).

This workshop will also support pharmacy professionals in community delivering the NHS the Pharmacy First service. In this programme, we briefly look at local prescribing data. We recognise this may not be a significant part of your role; however, the workshop will allow you to explore red flag symptoms and self-care advice for sinusitis and urinary tract infections using person-centred scenarios. The workshop will also provide a great opportunity to network with colleagues across primary care to tackle antimicrobial resistance as part of a system-wide approach.

Do not wait and book your place today [here!](#)

If you have any questions then please do not hesitate to contact me Tanya Gray - tanya.gray@cppe.ac.uk



Provision of the NHS lateral flow device tests supply service for patients potentially eligible for COVID-19 treatment

NHS lateral flow device tests supply service for patients potentially eligible for COVID-19 treatment (LFD) (via the NHS Business Services Authority's (NHSBSA)

MYS portal) should be available at your pharmacy if you have signed up to the service.

The NHS service finder tool can be used to find the nearest pharmacies that provide the service. This link is as below alongside the service specification.

- Specification: [NHS England » NHS lateral flow device tests supply service for patients potentially eligible for COVID-19 treatment: service specification](#)
- Service Finder Tool: [The pharmacy COVID-19 rapid LFD test supply service finder](#)

Following the publication of [updated guidance by NICE](#) on 13 March 2024, additional patient groups are now eligible for COVID-19 treatments and in line with the recommendations, NHS England expanded access to NHS LFD testing from 1 April 2024. The full eligibility criteria are:

- People aged 85 years and over
- People with end-stage heart failure who have a long-term ventricular assistance device
- People on the organ transplant waiting list
- People resident in a care home who are aged 70 years and over
- People resident in a care home who have a BMI of 35 kg/m² or more
- People resident in a care home who have diabetes
- People resident in a care home who have heart failure
- People currently in a hospital who are aged 70 years and over
- People currently in a hospital who have a BMI of 35 kg/m² or more
- People currently in a hospital who have diabetes
- People currently in a hospital who have heart failure

The pharmacy contractor should satisfy themselves that:

- the patient is eligible to receive LFD tests as set out in the [NICE guidelines](#)
- it is providing tests to potentially eligible patients at appropriate intervals

- requests do not exceed what is deemed reasonably required for an eligible patient.

Eligible patients should only receive one box of five LFD tests per consultation. Pharmacies will continue to order LFD tests through their usual suppliers. Please make sure your pharmacy [NHS Profile Manager](#) is updated to show the service is available. If your pharmacy is no longer able to deliver the LFD service please make sure you de-register via the NHSBSA [Manage Your Service \(MYS\) portal](#) to save any further confusion.

Please share the service information and criteria with your pharmacy team to be assured incorrect messaging is not being relayed to enquirers.

The logo for 'ONE YOU KENT' is displayed on a teal background. The words 'ONE YOU' are in a bold, yellow, sans-serif font, with the 'O' in 'YOU' being significantly larger and overlapping the 'E' in 'ONE'. A yellow horizontal line is positioned beneath the 'O' in 'YOU'. To the right of 'ONE YOU', the word 'KENT' is written in a smaller, yellow, sans-serif font.

NHS One You smokefree training - revised 2-day course date

Please be advised that the previously advertised date for the 2-day smokefree training has been rescheduled from February 2025 to:

14th and 16th January 2025

This training will be held at **NHS Trinity House, 110-120 Upper Pemberton, Kennington, Ashford TN25 4AZ.**

The course duration will be 09:30 to 16:30 each day with attendance required for both dates.

We apologise for the date change and Training will notify any pharmacy / practice that may have requested the original February date.

An updated flyer is attached along with the application form should you wish any one from your pharmacy or practice to be trained as a One You smokefree adviser.



VIRTUAL
OUTCOMES

Online Training for Community Pharmacy Teams



Virtual Outcome

All Kent pharmacies should have access to Virtual outcome training platform.
Please use this as you wish for the training and development for your team.

Click the link [here](#) to access Pharmacy Training - Virtual Outcomes and enter your ODS.



- To read the latest news and updates from NHSE Primary Care Bulletin click [here](#).

Community Pharmacy Kent

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