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Newsletter

6th January 2025 Week 02

> This newsletter contains important information for Community Pharmacy Kent owners and staff in Kent & Medway



New Year Edition

- Deadline Tracker
- <u>Contraception Training</u>
- <u>Medway Pharmaceutical Needs Assessment</u>
- Pharmacy First Service Specification



Kent LPC January 2025 Deadline Tracker

To download January 2025 Deadline Tracker please click here.



Community Pharmacy Kent Contraception Workshop

We are delighted to announce that community Pharmacy Kent (Kent LPC) is working in collaboration with CPPE to host a face-to-face NHS Community Pharmacy Contraception Training.

This is open to Kent Community Pharmacists and GPHC registered pharmacy technicians.

Date: 2nd February 2025 Location: Mercure Hotel Maidstone Time: 11am -3pm

Agenda

- CPPE Pharmacy Contraception Workshop
- Hot buffet Lunch and networking.
- Community Pharmacy Kent Updates
- Celebrating Success Awards.
- Close

To register your attendance please email <u>natalia.bejan@kentlpc.org.uk</u> with your Full name, GPHC no, Email address and Phone number. *We have very limited spaces available*.



Medway Pharmaceutical Needs Assessment (PNA) 2025

Pharmacy Contractor Questionnaire

Medway Health and Wellbeing Board has delegated responsibility for the

revised Pharmaceutical Needs Assessment (PNA) to Medway Council, who have asked Soar Beyond to facilitate the process and deliver the PNA.

We would be grateful if you would take a few minutes to answer some questions about your pharmacy and the services it provides. To access the survey please go to <u>https://www.surveymonkey.com/r/MedwayContractor2025</u> **before 5th February 2025.**



<u>Onward referral for an urgent appointment- (Pharmacy First Service</u> Specification Reminder)

4.30. There will be times when the pharmacist will need additional advice or will need to escalate the patient to a higher acuity care location (e.g., a GP, UTC or ED).

4.31. The pharmacist should use their clinical judgement to decide the urgency, route and need for referral and then choose one of the options below:

• Option A – Refer the patient for an urgent in-hours appointment with their own GP. After agreeing this course of action with the patient, the pharmacist should contact the patient's general practice to secure them an appointment.

• Option B – Call the NHS 111 service when the patient's own general practice is not available. The pharmacist should call NHS 111 using the healthcare professionals' line for access to a clinician, to seek advice.

• Option C – Signpost the patient to A&E or call 999. If the patient presents with severe symptoms indicating the need for an immediate medical consultation, the pharmacist should tell the patient to attend A&E immediately or call an ambulance on behalf of the patient.



Community Pharmacy Kent

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