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Newsletter

11th April 2025

Week 15

This newsletter contains important information for Pharmacy Owners and Staffs in Kent & Medway



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- [DoS and NHS.UK profiles](#)
- [CPCF settlement: 2024/25 and 2025/26](#)
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Easter Bank Holiday poster

Please find [attached](#) the Easter 2025 Bank Holiday Posters detailing which pharmacies will be open across Kent and Medway.

Pharmacies are only listed on the posters if they are opening one or more of the Bank Holiday dates.

A map of the pharmacies that will be open on the Bank Holidays has been created, anybody can access the map via the link [here](#).



DoS and NHS.UK profiles

Please can you ensure that your DoS and NHS.UK profiles are updated with your opening hours (or if you are closed) on the Bank Holiday over Easter 2025. This can be done via NHS Profile manager: [Profile editor login - NHS](#)

- Log into the NHS Profile Manager and select 'Manage your profiles'.
- If you need any help, email nhswebsite.servicedesk@nhs.net.



CPCF settlement: 2024/25 and 2025/26

For full details on the new contract, see Community Pharmacy England [CPCF settlement: 2024/25 and 2025/26 - Community Pharmacy England](#)

CPE are also running a series of online and in-person events to support pharmacy owners and their teams to understand the new funding and contractual arrangements.

Sign up for an event [Events - Community Pharmacy England](#)



Completion of Annual Complaints Report 2024/25 (For Action by 27 April 2025)

It is a mandatory requirement for all community pharmacies, including distance selling pharmacies, to prepare an annual report on complaints by 31 March each year. You must send the information to the pharmacy commissioning team, and the report should also be available to anyone who requests it.

A gentle reminder that your annual complaints report is now due. **Please complete the MS form via the link below by no later than 27 April 2025. See link: <https://forms.office.com/e/7HNWA4ivPZ>**

If you encounter any technical issues accessing the link or completing the online form, please email the pharmacy team prior to the due date so we can assist you: Frimleyicb.southeastcommunitypharmacy@nhs.net



Guidance on shared care agreements with unregulated providers for children and young people with gender incongruence.

NHS England has cascaded new guidance [attached](#) that advises general practitioners against shared care agreements with unregulated providers in relation to hormone medication to children and young people under 18 as a response to gender incongruence / gender dysphoria.

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The guidance outlines that:

- A GP must refuse to support the private prescribing or supply of GnRH analogues.
- A GP should refuse to support an unregulated provider in the prescribing or supply of alternative medications that may be used to suppress pubertal development.
- A GP should refuse to support an unregulated provider in the prescribing of exogenous hormones.

In all cases, safeguarding measures should be considered where the administration of a medicine from an unregulated source presents an immediate safety risk.



Pharmacy First

Pharmacy First Caps for April 2025

Pharmacy first caps are based on actual service delivery and further details are included in the Part VIC Drug Tariff Determination. Caps are calculated based on a monthly allocation and will be updated each month to reflect latest actual delivery. Activity can be delivered above the monthly cap but the £17 per consultation service fee will not be paid.

Click the link to view the Pharmacy First Cap [NHS Pharmacy First Service \(PFS\) | NHSBSA](#)



Payment arrangements for spring 2025 COVID-19 vaccination campaign

From 1 April to 17 June (spring campaign) and 18 June to 30 September (as part of the year-round offer), the payment for the administration of each dose of COVID-19 vaccination to eligible patients will be:

- £7.54 Item of Service (IoS) fee
- an additional £2.50 (as, during this period, there is no opportunity for co-administration with the seasonal influenza vaccine)

Vaccination of housebound patients (as defined in the payments section of the [general practice and community pharmacy enhanced service specifications](#)) will attract an additional £10 payment per administered vaccine. This payment is not applicable for residents in care homes.



- [NHSE Primary Care](#)
 - [Medicines Optimisations](#)
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