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**Newsletter**

**16th May 2025**

**Week 21**

This newsletter contains important information for Pharmacy Owners and Staffs in Kent & Medway



- [Greener Pharmacy Toolkit now available](#)
- [Spring Bank Holiday Poster](#)
- [Flu and covid vaccination programme evaluation service](#)
- [Grow your pharmacy technician workforce](#)

- [Community Pharmacy Kent Contractor webinar](#)
- [Community Pharmacy PCN leads](#)
- [Call for patient feedback on Pharmacy First](#)
- [PQS: The Aspiration payment window is now open](#)
- [Data Security and Protection Toolkit – Deadline 30th June 2025](#)

Other newsletters:

- [NHSE Primary Care Bulletin](#)
- [Kent and Medway Safeguarding Adults Board](#)



#### **Greener Pharmacy Toolkit now available**

Commissioned by NHS England and supported by the Greener NHS programme, the [Royal Pharmaceutical Society Greener Pharmacy Toolkit](#) is available for use by pharmacy teams across the country. This digital assessment tool helps teams take practical action to reduce the environmental impact of pharmacy services, pharmaceutical care and medicines, while supporting patient care.

The toolkit is easy to use and provides prompts for more sustainable practices to reduce emissions, improve patient care, prevent ill health, tackle medicines waste and achieve efficiency savings.

[Register for a webinar](#) on 29 May to find out more about the toolkit.

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### **Spring Bank Holiday - 26 May 2025 Posters**

Spring Bank Holiday - 26 May 2025 Posters detailing which pharmacies will be open across Kent and Medway is attached [here](#).

A map of the pharmacies that will be open on the Bank Holidays has been created, anybody can access the map via the [link](#).

Please click the [here](#) to read ICB guidance on Palliative Care and End of Life Care (P&EOLC) medicines for May bank holiday.

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### **Flu and covid vaccination programme evaluation service**

As this year's flu and covid vaccination programme for autumn/ winter 2024/25 is now complete, please can you complete a short survey online. This will help inform plans for next year and the team would really appreciate your support in completing it.

Here is the [evaluation survey](#).

We are particularly keen to hear about what went well for you and what may have hindered your efforts.

The findings of the survey will be shared with regional and national colleagues as well as system colleagues.

*The survey will close on **Thursday, 29 May 2025**.*

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### **Grow your pharmacy technician workforce**

The South East Pharmacy Technician Team is hosting two online question and answer drop-in sessions around growing the pharmacy technician workforce and employing an apprentice. The sessions are aimed at primary care, with community pharmacy contractors being the key audience.

The sessions will run on:

- **Thursday, 22 May** from 1pm to 2pm
- **Tuesday, 27 May** from 7pm to 8pm

Here is [further information and joining links](#)

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Thank you to everyone who attended the Community Pharmacy Kent Webinar held on the 14th of May 2025. We are grateful for your participation and engagement.

The webinar covered the following key topics:

- Pharmacy Quality Scheme (PQS) Update
- Pharmacy Contract and Economic Review
- PCN Leads and Engagement
- Kent and Medway Pharmaceutical Needs Assessment (PNA) Update
- ICB Developments and Partnership Working

We are pleased to inform you that the recording of the webinar is now available on demand. To access the recording, please reach out to us at [admin@kentlpc.org.uk](mailto:admin@kentlpc.org.uk).



### **Community Pharmacy PCN leads**

I am delighted to announce that all our PCN leads have been sign up to Leadership Development Academy, a bespoke leadership curriculum designed exclusively for the PCN Leads representing **Community Pharmacy Kent**.

This marks the start of your leadership development journey – a pathway designed to build your confidence, skills, and impact as a PCN Lead.

**The bespoke curriculum includes:**

1. **Strategic Time Investment**  
*How to make the most of your funded time to have the greatest impact.*
2. **Building Relationships & Stakeholder Management**  
*Be strategic in finding and engaging the right people to champion pharmacy services.*
3. **Understanding Surgery Stakeholders**  
*Build your knowledge of how general practice is funded to enable more strategic conversations.*
4. **Competitive Collaboration**  
*Learn how to overcome combative mindsets and foster collaborative thinking between community pharmacy & general practice.*
5. **Leading Change**  
*Support your stakeholders to move from siloed working to collaborative healthcare delivery.*

**BONUS Module Coming Soon:**

**Understanding the PCN Lead Role** – *How to maximise your role and become a true agent of change for community pharmacy.*

If you are a PCN lead and have not received login details , then please email [admin@kentlpc.org.uk](mailto:admin@kentlpc.org.uk)

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### **Call for patient feedback on Pharmacy First**

Community Pharmacy England and Healthwatch England are collecting patient feedback to help improve the Pharmacy First service. Please encourage patients to complete the survey after Minor Illness or Clinical Pathways consultations.

Posters and flyers are available to support promotion. Responses will inform service improvements and national evaluation. The survey is open until at least the end of 2025.

[Read more and download the resources](#)



### **PQS: The Aspiration payment window is now open**

Pharmacy owners are now able to make a claim for an Aspiration payment for the Pharmacy Quality Scheme (PQS) 2025/26 on the NHS Business Services Authority's Manage Your Service (MYS) portal.

The Aspiration payment is optional; if pharmacy owners do not want to claim it, it will not impact on the pharmacy owner's ability to claim a PQS payment during the declaration period. There is also no requirement to have claimed for a previous PQS to claim an Aspiration payment for PQS 2025/26.

Click the link to read more: [PQS: The Aspiration payment window is now open -](#)

## [Community Pharmacy England](#)

This step is crucial to **avoid duplicate claims**, which could result in payment issues or audit concerns.

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### **Data Security and Protection Toolkit – Deadline 30th June 2025**

The deadline for community pharmacy contractors to complete the Data Security and Protection Toolkit 2025 is 30th June 2025. Click this link for more information [Data Security and Protection Toolkit - Deadline 30th June 2025 - Community Pharmacy England](#)

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- [NHSE Primary Care Bulletin](#)
  - [Kent and Medway Safeguarding Adults Board](#)
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