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Newsletter

19th September 2025

Week 39

This newsletter contains important information for Pharmacy Owners and Staffs in Kent & Medway



- [Community Pharmacy Kent AGM and pharmacy contractor webinar](#)
- [CEO of NHS Kent and Medway, announces his departure](#)
- [Inactivated influenza vaccine PGD for adults](#)
- [Childhood Flu Vaccination Service](#)

- [Pharmacy First feedback](#)
- [Top tips factsheet on maximising dispensing income](#)
- [Managing paediatric respiratory tract infections webinar](#)
- [Virtual Outcomes](#)

Other newsletters:

- [NHSE Primary Care Bulletin](#)



**Community Pharmacy Kent AGM and pharmacy contractor webinar**

Community Pharmacy Kent's Annual General Meeting (AGM) on Thursday the 25<sup>th</sup> of September 2025 at 7.30pm-9pm.

This will be held virtually via teams and agenda is as [attached](#).

**AGM meeting details**

- Date: 25<sup>th</sup> September 2025
- Time: 7.30pm-9pm

To join click this link: [https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_ZTE5Y2JkNzYtNTlhNS00YWNiLTlhNmMtNTQ5NzcxNmVkN2lz%40thread.v2/0?context=%7b%22Tid%22%3a%225d6ba29e-40ce-481b-b82f-d26bcc71de77%22%2c%22Oid%22%3a%2241f44a95-e796-4247-aa39-3886a3b12fac%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZTE5Y2JkNzYtNTlhNS00YWNiLTlhNmMtNTQ5NzcxNmVkN2lz%40thread.v2/0?context=%7b%22Tid%22%3a%225d6ba29e-40ce-481b-b82f-d26bcc71de77%22%2c%22Oid%22%3a%2241f44a95-e796-4247-aa39-3886a3b12fac%22%7d)

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**Paul Bentley, chief executive of NHS Kent and Medway, announces his departure**

Chief Executive Paul Bentley has announced his departure from NHS Kent and Medway.

Paul has been chief executive of the ICB since its inception in July 2022 and will leave at the end of this month. [Read more on ICB website.](#)

Paul said:

“As we go into the next chapter to deliver the NHS 10-year plan, and following the announcement of chairs for ICBs across the south east for the next three years; there is a justifiable expectation that ICB chief executives will also commit for a further three to five years.

“I do not feel I am able to commit to such a period and, as such, feel it is right to step away. I live apart from my family during the week to enable me to do the role and I am very much looking forward to being at home all week.

“I would like to say thank you to every member of NHS staff in Kent and Medway for all they do every day, but particularly to the teams at the ICB.”



**Inactivated influenza vaccine PGD for adults**

The Inactivated influenza vaccine PGD has been authorised for the South East

and published on the NHSE South East website (scroll to bottom): [NHS England — South East » South East Patient Group Direction downloads](#)

This PGD is for the administration of inactivated influenza vaccine to individuals in accordance with the national influenza immunisation programme. For community pharmacy providers, it is applicable for vaccination of individuals aged 18 years and over only.

[vaccine service](#)



### **Childhood Flu Vaccination Service**

NHS England has approved and published the [patient group direction \(PGD\)](#) for the new Childhood Flu Vaccination Advanced Service, which is due to launch on **1st October 2025**. This follows the publication of the service specification a few weeks ago.

Resources to support you in delivering the service are as below

- [Childhood Flu Vaccination Service - Community Pharmacy England](#)
- [Childhood Flu Vaccination Service on-demand webinar - Community Pharmacy England](#)
- [Childhood-Flu-Vaccination-webinar-slides-20th-Aug-2025.pdf](#)



### **Reminder: please ask your patients to give feedback on Pharmacy First**

Several months ago Community Pharmacy England and Healthwatch England launched an online Pharmacy First patient survey that pharmacy owners can direct patients to after receiving the service.

The aim of this collaboration is to collect patient feedback on the service to help inform service improvements and to help to quantify the value of the service to the public

### ***Promoting the feedback survey***

- Poster: The poster highlights the survey and includes a short link or QR code for the patient to scan. It could be displayed or kept in the consultation room to show to patients at the end of a Pharmacy First consultation [CPE x Healthwatch survey option](#)
  - Small flyers: These can be handed out to patients if they do not want to complete the survey at the end of the consultation, so they have the details of how to complete the survey later. [Small-flyers-about-Pharmacy-First-patient-survey.pdf](#)
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### **Top tips factsheet on maximising dispensing income**

Did you know that we have a helpful factsheet designed to support pharmacy owners in getting the most out of their dispensing income?

It's a practical guide that walks through how to maximise income and reduce losses during key stages of the dispensing process like ordering, endorsements, submissions and payment reconciliation. The factsheet also connects you to a range of resources on our website, so you can explore specific topics whenever you need a refresher or some extra support.

[Read the factsheet](#)



### **Managing paediatric respiratory tract infections webinar**

Managing paediatric respiratory tract infections - what is the evidence?

Wednesday 15th October 18.30-19.30.

[This webinar organised by the Royal College of General Practitioners](#) will outline the evidence for the management of paediatric respiratory tract infections in primary care and identify tools and resources that can be used to support consultations. The webinar will be of interest to clinicians working in primary care settings, including out of hours services and community pharmacy.

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### **Skin Rashes in Children - Module 3 Latest FREE\* Online**

To access the FREE course for Kent and Medway Pharmacy contractors visit: [Pharmacy Training - Virtualoutcomes](#)

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- [Primary Care Buletin](#)
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**Community Pharmacy Kent**

Address: The Hill Hub, 1A Highfield Road, Dartford, DA1 2JH

Tel: 01634 649101 | Email: Admin@kentlpc.org.uk

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# Kent and Medway Integrated Care System

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