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Newsletter

26th September 2025

Week 40

This newsletter contains important information for Pharmacy Owners and Staffs in Kent & Medway



- [Emergency contraception webinar](#)
- [Community Pharmacy workforce survey](#)
- [Flu vaccination for pharmacy team](#)
- [Department for Health and Social Care proposal](#)

- [Childhood Flu Vaccination Service](#)
- [NHS profile](#)
- [Updates to NHS Pharmacy First Service](#)

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Emergency contraception and the PCS

Community Pharmacy England will explain updates to the Pharmacy Contraception Service in a webinar on ***Thursday 9th October at 7.30pm.***

The main changes to the service are the addition of oral emergency contraception and the ability of pharmacy technicians to provide the service. On the night, the Services Team will talk attendees through the changes in advance of the scheduled implementation date on *29th October 2025*. The presenters will also highlight the guidance and resources available to support pharmacy teams with these changes.

[Book your place now](#)



Community Pharmacy workforce survey 2025: survey now live

The Community Pharmacy Workforce Survey (CPWS) 2025 launched on 22 September 2025 and will close at 11:59pm on 21 November 2025.

The NHSBSA contacted community pharmacy contractors in England

from pharmacysupport@nhsbsa.nhs.uk. Each contractor has been given a unique survey link. Pharmacy contractors can also access the CPWS through their [Manage Your Service \(MYS\)](#) portal.



CPhO reminds pharmacy teams to get vaccinated against flu

The Chief Pharmaceutical Officer for England, David Webb, has written to pharmacists and pharmacy team members to ask them to get a flu vaccination to protect themselves, colleagues and patients this winter.

[Read the CPhO's letter](#)



Enabling pharmacist flexibilities when dispensing medicines – consultation

The Department for Health and Social Care and NHS England have launched a consultation seeking views on proposals to enable pharmacist flexibilities when dispensing medicines.

Proposals include amending the Human Medicines Regulations 2012 to increase pharmacist flexibilities when dispensing medicines by enabling pharmacists working in a community pharmacy to supply a different strength or formulation of the same medicine originally prescribed, in certain circumstances. [Read more and give your views.](#)



Childhood Flu Vaccination Service

NHS England has approved and published the [patient group direction \(PGD\)](#) for the new Childhood Flu Vaccination Advanced Service, which is due to launch on **1st October 2025**. This follows the publication of the service specification a few weeks ago.

Resources to support you in delivering the service are as below

- [Childhood Flu Vaccination Service - Community Pharmacy England](#)
- [Childhood Flu Vaccination Service on-demand webinar - Community Pharmacy England](#)
- [Childhood-Flu-Vaccination-webinar-slides-20th-Aug-2025.pdf](#)



Update your NHS profile information for flu and COVID-19 offers including walk in options

Community pharmacies are reminded to review and confirm their NHS profile information by 30 September 2025. This process ensures the accuracy of information displayed on the NHS profile and within the Urgent and Emergency Care Directory of Services, and supports preparations for the upcoming autumn and winter vaccination programme.

Pharmacies must use the NHS Profile Manager to verify and confirm contact details, facilities, opening times, and services. Service lists should be updated to reflect current flu and COVID-19 vaccination offerings, including age cohorts and booking methods including walk in options. For assistance, contact nhswebsite.servicedesk@nhs.net.



Updates to NHS Pharmacy First Service clinical pathways, patient group directions and protocol

Following a clinical stocktake, updates have been made to the NHS [Pharmacy First](#) Service clinical pathways, patient group directions (PGDs) and protocol to recognise the level of care and workload required to safely and efficiently manage patients. In anticipation of these changes coming into effect from

Wednesday 1 October 2025, the [updated service documents have been published](#).

IT suppliers plan to update their systems overnight on Tuesday 30 September 2025 to allow contractors to record consultations appropriately and in line with the changes. The current service documents will remain in place until 11:59pm on Tuesday 30 September 2025, and are available on the [NHSBSA website](#).

Community pharmacy teams providing the NHS Pharmacy First Clinical Pathways should read the [updated documents](#) and sign the PGD and protocol authorisation sheet(s) in preparation for go-live.

ultations. The webinar will be of interest to clinicians working in primary care settings, including out of hours services and community pharmacy.



- [Primary Care Buletin](#)
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