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**Newsletter**

**14th November 2025**

**Week 43**

This newsletter contains important information for Pharmacy Owners and Staffs in Kent & Medway



- [Community Pharmacy Kent Service webinar](#)
- [KMCR Update](#)
- [KCC sexual health](#)
- [CPPE Workshop](#)

- [Workforce survey](#)
- [Virtual Outcomes](#)

Other newsletters:

- [NHSE Primary Care Bulletin](#)



**Kent LPC Lunchtime Webinar: Pharmacy First, Contraception Service & NMS Optimisation**

Community Pharmacy Kent will be hosting a lunchtime webinar focused on three key Advanced Services to support you in your day-to-day practice.

We continue to receive excellent patient feedback on the delivery of these services in community pharmacies. To ensure we optimise service provision across all pharmacies in our area, we encourage you to join us for this informative session.

**All community pharmacy team members are welcome to attend.**

*Meeting details:*

Date: 19/11/2025

Time: 1pm- 2pm (lunch time)

Join on teams using this link: [https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_YzA5MmJjODEtM2IxOS00ZjMxLTlkNTQtNTE0NGQzNjYwZmE5%40thread.v2/0?context=%7b%22id%22%3a%225d6ba29e-40ce-481b-](https://teams.microsoft.com/l/meetup-join/19%3ameeting_YzA5MmJjODEtM2IxOS00ZjMxLTlkNTQtNTE0NGQzNjYwZmE5%40thread.v2/0?context=%7b%22id%22%3a%225d6ba29e-40ce-481b-)

[b82f-d26bcc71de77%22%2c%22Oid%22%3a%228642a810-841d-4750-a262-ba2383374213%22%7d](#)

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**Post-payment verification process for community pharmacy services and activity**

The NHS Business Authority (NHSBSA), working together with NHS England, carries out Post Payment Verification (PPV) to confirm the correctness of payments issued to community pharmacies for a range of services.

Please [attached](#) guidance to support you in your practice.

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**Community Pharmacy Access to KMCR**

*Coming soon...*

Community pharmacies across Kent will soon be able to sign up for access to the Kent and Medway Care Record (KMCR). This will support safer, more integrated care by giving pharmacy teams appropriate access to key patient information.

We will share full details on the rollout once finalised.

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### **Kent Sexual Health Social Media Toolkit**

Kent County Council (KCC) has updated its [sexual health pages](#) and service [directory](#) to improve access to information and support.

As part of this work, a new sexual health campaign will run from November through to December, aligned with this year's strategic objectives and informed by insights from the recent needs assessment and agency engagement. It has two target audiences, one 16-24 years and another, 25-50 years which are represented by different creatives.

#### **KCC Social Channels**

- Facebook - <https://www.facebook.com/KentCountyCouncil>
- X - [https://x.com/Kent\\_cc](https://x.com/Kent_cc)
- Instagram - [https://www.instagram.com/kcc\\_kent/](https://www.instagram.com/kcc_kent/)

If a patient is worried about a possible STI after unprotected sex, remind them that testing is simple, confidential and accessible. Anyone aged 16 or over can order a free home-testing kit. [order a test to do at home.](#)

Pharmacy Contractors or owners seeking guidance or assistance with sexual health service promotion can contact the LPC office on 01634649101 or email [admin@kentlpc.org.uk](mailto:admin@kentlpc.org.uk)

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**Don't Miss Out –Two face to face CPPE Workshops for Pharmacy Professionals in Kent this November**

Calling all pharmacy professionals in Kent! This November, CPPE is offering two engaging face-to-face workshops designed to enhance your clinical confidence and connect you with colleagues across the region.

**Workshop 1: Weight Management – A Person-Centred Approach**

Discover our brand-new CPPE programme, centred around a real-life patient story that highlights the lived experience of obesity. Strengthen your consultation skills, improve documentation, and enhance the quality of your service.

Whether you're supporting weight management services or considering independent prescribing, this session will help you navigate complex scenarios with confidence.

**Location:** Canterbury Cathedral Lodge, CT1 2EH

**Date & Time:** Tuesday 18 November | 7:00–9:00pm

*Places are limited – early booking is recommended book [HERE](#) now to avoid disappointment*

**Workshop 2: Hypertension Case-Finding Service – Practical Skills for Person-Centred Care**

This interactive workshop is designed to equip you with the practical skills and clinical confidence needed to deliver the NHS Hypertension Case-Finding Service effectively. Through hands-on training with a clinical demonstrator, you'll gain experience in conducting person-centred consultations and assessments.

You will learn how to:

- Identify and engage eligible patients

- Accurately use and interpret blood pressure and ABPM devices
- Apply shared decision-making techniques and offer lifestyle advice
- Support and train your wider pharmacy team to deliver the service confidently

**Location:** Great Danes Hotel, ME17 1RE (near Maidstone)

**Date & Time:** Saturday 30 November | 10:00am–12:30pm

*Places are limited – early booking is recommended book [HERE](#) now to avoid disappointment*

Secure your place today via the [CPPE website](#) and take the next step in your professional development.

We look forward to welcoming you in person!

CPPE workshops for October to December 2025 can be found [here](#).



### **Community Pharmacy workforce survey 2025: survey now live**

The Community Pharmacy Workforce Survey (CPWS) 2025 launched on 22 September 2025 and will close at 11:59pm on 21 November 2025.

The NHSBSA contacted community pharmacy contractors in England from [pharmacysupport@nhsbsa.nhs.uk](mailto:pharmacysupport@nhsbsa.nhs.uk). Each contractor has been given a unique survey link. Pharmacy contractors can also access the CPWS through their [Manage Your Service \(MYS\)](#) portal.

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**Pharmacy Contraception and Oral Emergency Contraception**  
**Now Live and FREE\*** to access for Kent and Medway pharmacies  
at <https://www.virtualoutcomes.co.uk/pharmacy-training/>

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- [Primary Care Bulletin](#)
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